

Common Audience Segments





Optimized Linear TV

# **COMMON AUDIENCE SEGMENTS**

The Common Audience Segments have been built using data from Statistics Canada (Total Canada) and Environics Analytics' proprietary, privacy-compliant databases and segmentation systems, specifically:

PRIZM®

**DemoStats** 

**HouseholdSpend** 

SocialValues

WealthScapes

Opticks Automotive Powered by IHS – Markit™ (TVIO)

Opticks Powered by Numeris

Opticks Powered by Vividata



#### Optimized Linear TV

# COMMON AUDIENCE SEGMENTS

- 1. APPetizing
- 2. Burgeoning Families
- 3. Deep Pockets
- 4. Empty Nesters
- 5. Family Sit Downs
- 6. Fashionistas
- 7. First in Line
- 8. Fledgling Families
- 9. Good Sports
- 10. Great Getaways
- 11. Grocery Big Spender
- 12. Health and Beauty Sampler
- 13. Home Improvers

- 14. I ♥ Planet Earth
- 15. Java Joints
- 16. Keeping it Clean
- 17. Looking Beautiful
- 18. Middle Age Achievers
- 19. My New Ride
- 20. Prosperous Parents
- 21. Quick Serve Restaurants
- 22. Small Cars
- 23. SUVers
- 24. Technophiles
- 25. Truckin'
- 26. Young Diverse Families



# **APPetizing**

are regular, frequent users of food delivery, takeout and meal kits. Often younger families with white collar backgrounds, they're big food lovers and enjoy new tastes and trends.

### **Demographics**

Age: Median HOH 42

Income: \$121k Average HH



Family: Kids under age 9

Work: White Collar

#### Location



Find them in **downtown** and **suburban areas** like Toronto, Markham, Vancouver, Calgary, and Edmonton.

# Media Highlights



#### Linear TV

Moderate Use: Reality TV, Children's Programs, Sci-fi, and Comic Book Shows



#### Online

Heavy Use: Career/Job Search, Investments, Restaurant Guides and Reviews



#### **OTA Radio**

**Light** Use: Dance, Traffic, and Sports



#### Streaming

Heavy Use:
Podcasts, Sports
Content, and
Video on Demand

#### Mindset



They are often willing to try something new and when they find something great they are more than happy to evangelize it among their peer group.

### Lifestyle



**Order food** from apps and online delivery services.

They see food and experiences as a way to sample different cultures.

# Spend On



Food and alcohol – from stores, bars, and restaurants. **Enjoy live events**, entertainment, and cinema.



# Burgeoning Families

are younger, uppermiddle income families living comfortable, active, child-centered lifestyles in newer suburbs. They participate in sports and frequent local arenas and parks.

#### *Demographics*



Income: \$123k Average HH



Family: Kids under age 9

Work: White Collar, Some

#### Location



Find them out west in **newer detached homes** in Calgary, Edmonton, Vancouver, Burnaby and Grande Prairie, and in Ontario in Markham, Vaughan, Milton and Ajax.

# Media Highlights



#### Linear TV

Moderate-Light Use: DIY, Reality Shows, Basketball, Children's Programs, Sci-fi, and Comedies



#### Online

Heavy Use: Social Media, Investments, E-books, Video /Photo Sharing, and Career Search



#### **OTA Radio**

**Moderate** Use: Alt Rock, Sports, and Traffic



#### Streaming

Heavy Use: Podcasts, Subscription Video, and Music Services

#### Mindset



**Optimistic**, they believe hard work pays off. Care for appearance, quick adopters of tech, and often inspired by ads.

### Lifestyle



Drive imported cars, buy bulk food, and never want to miss favourite live events.

Active online shoppers for event tickets, travel, sports equipment, grocery, and furniture.

# Spend On



Gardening, home furnishings, home entertainment devices, live sports and performing events, toys, apparel, and outdoor and sports equipment.



# Deep Pockets

have net worth of
more than \$1 million,
living in stylish
homes in and around
Canada's largest
markets. Welleducated, they earn
upscale incomes from
white-collar positions
in business, finance,
and science.

### **Demographics**

Age: Median HOH 54

Income: \$178k Average HH



Family: Families with children

Work: White Collar

#### Location



Find them in houses and high-rises in and around King, Oakville, Richmond Hill, Toronto, Vancouver, North Saanich, Canmore, and Mont-Royal.

# Media Highlights



#### Linear TV

Moderate Use: Sports, Late Night Talk Shows, Business News, Travel, Home Reno, Basketball, and Figure Skating



# Online Heavy Use:

Investment, Real Estate, Photo/Video Sharing, Reviews, Coupons, Magazines, Research Products, and

Fashion/Beauty

airlines.



#### **OTA Radio**

Moderate Use: Traffic, Jazz, News/Talk, and Classical



#### Streaming

Moderate Use: Podcasts

#### Mindset



#### Affluent but not insular,

they have strong connections to their local communities. Put effort toward health, and spend for style and homes.

# Lifestyle



They attend opera, ballet, and symphony go concerts frequently. They will pay more for environmentally-friendly products and are likely

to have loyalty cards for

# Spend On



#### Home improvement, gardening, home furnishings, computers and home theatre, going for drinks, sporting and live performing arts events,

apparel, and travel.



# **Empty Nesters**

are older, upscale families who are retired or approaching retirement from long-tenured positions in management and public service. They are often seen vacationing at cottages and on cruises, or fine dining in local restaurants.

### *Demographics*

Age: Median HOH 60

Income: \$125k Average HH



Family: Families with children

Work: White Collar

#### Location



Find them in **detached homes** in Ottawa, Hamilton,
London, Brighton, Niagaraon-the-Lake, St. Catharines,
White Rock, Delta, Nanaimo
and North Vancouver

# Media Highlights



#### Linear TV

Moderate Use: News, Home Improvement, DIY, Curling, CFL, and Figure Skating



#### Online

Light Use: Investment, Travel, Real Estate, Photo/Video Sharing, and Coupons



#### **OTA Radio**

**Moderate** Use: Classical, Oldies, News/Talk



#### Streaming

Light Use: Podcasts and Video Subscription

#### Mindset



# Proud of their country and their accomplishments.

Confident in their way of living. Take care of their health. Open to different cultures.

# Lifestyle



Active, they go for golfing, bird watching, boating or driving recreational vehicles for trips.

Gardening, baking, crafting, or studying the family tree.

# Spend On



Garden, home reno, home furnishings, home audio/video, computers, lottery and casinos, live performing arts events, recreational vehicles, and over-the-counter pharmaceuticals.



# Family Sit

Down are Canada's most frequent visitors to casual dining restaurants. Living a traditional way of life, their idea of a weekend splurge is going to a sporting event, craft show, or simply the closest ice cream shop.

### **Demographics**

Age: Median HOH 51

Income: \$103k Average HH



Family: Families with children

Work:

Mix of White and
Blue Collars

#### Location



Find them in **detached or row houses** in midsize and small markets like Saskatoon, Regina, Squamish, Whistler, Prince George, Severn, Whitby, Kitchener, Lethbridge, and Red Deer.

# Media Highlights



#### Linear TV

Moderate Use: Reality TV, DIY, Talk Shows, News, Comedies, CFL, Curling, and Entertainment News



#### Online

Moderate Use:
Place or respond to
Classified Ads, Real
Estate Listings,
Coupons, and
News Sites



#### **OTA Radio**

Moderate Use: Modern Rock, Classic Rock, and New Country



# Streaming Moderate Use:

Podcasts,
Streaming Radio,
and Video
Subscription

#### Mindset



Budget conscious, they would not pay more for brand name products. Prefer country over city, happy where they are, would make personal sacrifices to meet the needs of family.

### Lifestyle



**Likely driving a domestic truck**, they are patrons of local theatre, arenas and fairs.

Sewing, crafting, and DIY at home. Likely to have a coffee shop loyalty card.

# Spend On



**Lotteries**, casinos, live sporting events, craft and art materials, baby care, recreational vehicles, and trailers.



# **Fashionistas**

are top spenders on clothing, spending close to \$5k on average annually. With fashion in mind, they choose clothes with great care and try to keep abreast of the latest in style and fashions.

### **Demographics**

Age: Median HOH 46

Income: \$139k Average HH



Family: Families with children

Work: White Collar

#### Location



Find them in houses or highrises in big and small markets like Toronto, Vancouver, Mississauga, Markham, Vaughan, Richmond Hill, Laval, Levis, and Gatineau.

# Media Highlights



#### Linear TV

Moderate - Light Use:

Children's Programs,
Business News,
Entertainment,
Basketball, and
Animated Series



#### Online

Heavy Use:

Video/Photo Sharing, Social Media, Sports, Celebrity Gossip, Investment, Career, Price Comparisons, Store Offers, and Coupons



#### **OTA Radio**

Moderate Use:

Sports, Traffic, News, and Top40



#### Streaming

Heavy Use: Podcasts, Video Subscription, and Music Services

#### Mindset



Trend influencers, they lead in brand and product adoption.
Optimistic with a desire to impress through appearance. With an attraction to crowds, they like to pursue novelty.

# Lifestyle



**Sports fans**, they also frequent night clubs and theme parks.

Likely have loyalty cards for airlines, coffee shops, or department stores.

**Active online shoppers** for cosmetics and sports equipment.

# Spend On



Clothing, makeup, skin care, home furnishings, drinks, sports and live performing arts events, children's toys, and outdoor and sports equipment.



First in Line are

driven to be the first to have, experience, or see the latest. Likely to be seen lining up for what's hot and new — whether a smartphone or a restaurant — they're often young, diverse professionals living in the coolest sections of big cities.

#### *Demographics*

Age: Median HOH 43

Income: \$118k Average HH



Family: Kids under age 9

Work: White Collar

#### Location



Find them in **dense urban areas** like Toronto, Montreal,
Calgary, Edmonton,
Vancouver, and Ottawa.

### Media Highlights



#### Linear TV

Moderate Use: Animated Series, Sci-fi, and Comic book Shows



#### Online

Heavy Use: Social Media, Career/Job Search, and Real Estate



#### **OTA Radio**

**Moderate** Use: Dance, Top40, and Sports



#### Streaming

Heavy Use: Audiobooks, Streaming Video, and Video on Demand

#### Mindset



This group is really interested in novelty and are willing to pay for unique experiences they can tell their friends about. They're optimistic about the future.

# Lifestyle



Constantly seeking new interesting experiences. Subscribe to the adage "work hard, play hard".

Extremely active on social media.

# Spend On



Living downtown, including the necessities of young, urban lifestyles: clothing, restaurants, tech, and recreation.



# Fledging Families

are suburban and heartland families with blue-collar jobs, younger kids, and salt-of-the-earth values.

### *Demographics*

Age: Median HOH 53

Income: \$96k Average HH



Family: Kids under age 14

Work:

Blue Collar and
Skilled Trades

#### Location



Find them in **older homes in/near** midsize markets like Winnipeg, Hamilton, Windsor, Barrie, Halifax, and Lethbridge.

# Media Highlights



#### Linear TV

Moderate Use: Adult Animated Series, Sitcoms, Curling, CFL, and Competition Shows



#### Online

Moderate Use: Games and Contests, Coupons, and Social Media



#### **OTA Radio**

**Heavy** Use: Country, Rock, and Religious



#### Streaming

Moderate to Heavy Use: Above average for radio stations and at/just below average for free streaming video

#### Mindset



They enjoy the great outdoors and the comfort of their local communities. Value work ethic and practicality; not looking to show off.

# Lifestyle



**Drive domestic** autos, especially pickups and compact SUVs.

Buy deli meats, frozen foods, desserts, and hot drinks to go.

Support local teams; hometown spirit.

# Spend On



Hardware/tools, lawn and garden, automotive accessories, recreational vehicles, gaming, and home improvements.



# Good Sports

are the biggest
consumers of hockey,
baseball, and
basketball content.
Dynamic up-andcomers who enjoy all
kinds of sports
content, sitcoms,
news, and
competition shows.

### *Demographics*

Age: Median HOH 46

Income: \$123k Average HH



Family: Kids under age 9

Work: White Collar

#### Location

9

Find them in high rises or houses in culturally diverse suburbs like Mississauga, Hamilton, Langley and Surrey.

### Media Highlights



#### Linear TV

Moderate Use:
Major League Sports,
Soccer and Wrestling,
Reality TV, Sitcoms,
and News



#### Online

**Heavy** Use:

Pro Sports News and Updates, Investments, Beauty/Fashion, and Career/Job Search



#### **OTA Radio**

Moderate Use: Dance, Sports, Hip Hop/Rap, and News



#### Streaming

Heavy Use: Podcasts, Digital Audio, and Sports Highlights

#### Mindset



Image and status conscious, expressed via their homes and appearance, as well as a pursuit of originality, and a variety of cultural experiences.

### Lifestyle



Out-and-about at sports events, concerts, and cultural events.

Active in fitness and playing sports.

**Big spenders –** especially lifestyle buys and status indicators.

# Spend On



Interior renovations, home furnishings, and home tech, clothing, food, and recreation.



# Great Getaways

are Canada's top travel spenders. They are middleaged couples and families with an interest in exploring destinations near and far.

### **Demographics**



Income: \$111k Average HH



Family: Mix of Family Types

Work: White Collar

#### Location

9

Find them in newer high rises and row houses in big cities and regional centres like Toronto, Vancouver, Ottawa, and Halifax.

### Media Highlights



#### Linear TV

Moderate Use: Business Programs, ocumentaries, Music

Documentaries, Music Programs, Basketball, and Soccer



#### Online

Moderate Use: E-books, Restaurant Reviews, Podcasts, Career/Job Search, and Trayel Content



#### **OTA Radio**

**Moderate** Use: Dance, Jazz, and Classical



#### Streaming

Heavy Use: Podcasts, Video on Demand, and Music Services

#### Mindset



# Love exploring new cultures.

Seek status and recognition through brands and experiences; like feeling unique.

# Lifestyle



# Willing to spend on airfare, vehicle rentals, and accommodations.

Appetite for selfarranged and packaged travel.

Destinations in Canada and around the globe.

# Spend On



Home electronics, indoor furniture, personal care, cosmetics, clothing, memberships, entertainment, travel, and performing arts.



# Grocery Big Spenders

are top spenders on food, spending \$19k on average annually. They are often sprawling families with teenage children living in well-attended homes in and around large major cities.

### **Demographics**

Age: Median HOH 47

Income: \$166k Average HH



Family: Families with Children

Work: White Collar

#### Location



Find them in large houses in markets like Oakville, Halton Hills, Milton, North or West Vancouver, Calgary, Ottawa, and Toronto.

### Media Highlights



#### Linear TV

Light - Moderate Use: Children's Programs, Basketball, Cartoons, Sci-fi, and Soccer



#### Online

Heavy Use: Video/Photo Sharing, Social Media, Coupons, Sports, and

Price Comparisons



#### **OTA Radio**

Moderate Use: Sports, Alt. Rock, All-News, and Top 40



# Streaming Heavy Use:

Podcasts, Subscription Video and Music Services

#### Mindset



Committed to living a healthy and wholesome lifestyle. Give back to community through volunteering and donations. Make great efforts to care for their home.

### Lifestyle



Participate in lots of outdoor sports and travel extensively. Buy bulk food. Likely to have loyalty cards for airlines and coffee shops. Drive imported SUVs. Active online shoppers for travel, games, and beauty products.

# Spend On



Garden and home improvement, home furnishings, computers and home theatre, food and drink, sports equipment, live events, and travel.



# Health & Beauty Samplers

are impulse shoppers with strong spend in the personal care category. Image conscious and curious, they want the best and don't mind shopping around.

### **Demographics**

Age: Median HOH 46

Income: \$118k Average HH



Family: Kids under age 14

Work: White Collar

#### Location

9

Find them in multicultural urban and suburban areas like Toronto, Ottawa, Brampton, Mississauga, Surrey, and Victoria.

# Media Highlights



#### Linear TV

Light Use: Children's Programs, Sports, Reality, Entertainment News, and Late Night Talk Shows



#### Online

Moderate Use:
Beauty/Fashion,
Investments,
Career/Job Search,
and Sports



#### **OTA Radio**

**Light** Use: News/Traffic, Top40, and Sports



#### Streaming

Heavy Use: Podcasts, Sports Content, and Subscription Video on Demand

#### Mindset



They always want to be putting their best foot forward by making themselves or their homes beautiful and will evangelize products and brands they love.

### Lifestyle



They are willing to try different products to see which works the best.

They love to entertain family and friends at home.

# Spend On



Over-the-counter pharmaceuticals, **makeup**, **skincare**, **cleaning products**, clothing, home furnishings, and children's toys.



# Home Improvers

are big spenders on home renovations, décor, and appliances. They see their homes as a reflection of their achievements and their hopes for their families.

### **Demographics**

Age: Median HOH 53

Income: \$155k Average HH



Family: School age kids

and teens

Work: White Collar

#### Location



Find them in **established areas** in Calgary, Vaughan, Oakville, North Vancouver, and Halifax.

# Media Highlights



#### Linear TV

Moderate Use:
Basketball, Baseball,
DIY, Home
Improvement,
and Sitcoms



#### Online

Moderate Use: E-books, Coupons, Sports, Magazines, Real Estate, and Investments



#### **OTA Radio**

**Moderate** Use: Traffic and Top40



#### Streaming

Heavy Use:
Podcasts, Video
Content (ad-supported
and subscription), and
Music Services

#### Mindset



Image and status conscious, especially about their homes.
Value a strong family identity. Open to new ideas.

# Lifestyle



**SUV Crowd**: compact, intermediate, and luxury. Fresh produce and baked goods; outdoor family activities. Read consumer reviews online and attend home shows.

# Spend On



Practically all categories at strong rates: home goods/maintenance, clothing, education, personal care, groceries, and entertainment.



# *I* ♥ *Planet Earth*

are Canada's biggest fans of sustainability. They've invested in ecofriendly options for home comfort, transportation, personal care and cleaning, and are willing to spend more for a smaller footprint.

### *Demographics*

Age: Median HOH 51

Income: \$113k Average HH



Family: Singles and Couples

Work: White Collar

#### Location

9

Find them in **newer apartments** or **condos** in **large markets** like Toronto,
Montreal, Ottawa,
Hamilton, and Vancouver.

### Media Highlights



#### Linear TV

Moderate Use: Business News, Basketball, Tennis, and Soccer



#### Online

Moderate Use: E-books, News, Online Shopping, Real Estate Listings, and Restaurant Guides/Reviews



#### **OTA Radio**

Moderate Use: Jazz, Classical, Traffic, Multi/Specialty



#### Streaming

Moderate Use: Podcasts, Video, and Music

#### Mindset



#### Progressive values:

considering the environmental impact and footprint, seeking to learn from others, and actively managing their health.

# Lifestyle



Try to choose sustainable products even if more costly. Choose to walk, bike, or transit. Buy green when available. They are active online shoppers, including grocery and cosmetics.

# Spend On



Home décor and renovations, home tech equipment, cosmetics, personal care, apparel, jewellery, bars, restaurants, and live events.



# Java Joints

are high-frequency coffee shop guests who like their caffeine fix and daily escape to their local java joint. Often busy, young professionals with growing families.

### *Demographics*

Age: Median HOH 47

Income: \$113k Average HH



Family: Kids under age 9

Work: White Collar

#### Location



Find them in **smaller cities** in central and eastern Canada like Halifax, St. John's, Kitchener, and Ajax.

# Media Highlights



#### Linear TV

Sci-fi/Fantasy

**Light** Use: Sports, Entertainment News, and



#### Online

Heavy Use: Social Media, Online Dating, Beauty, and Fashion



#### **OTA Radio**

Light Use: News/Traffic, Top40, and Modern/Alt Rock



#### Streaming

Heavy Use: Audio and Sports Content

#### Mindset



# They like being marketed to by their favourite brands.

Seek recognition for their hard work and aren't afraid to treat themselves when the opportunity arises.

# Lifestyle



They live busy lives trying to climb the corporate ladder while raising their young children.

They are more than happy to pay for convenience.

# Spend On



Children's toys, live sporting events, technology for their homes, and breakfasts, lunches, dinners, and snacks outside the house.



# Keeping it Clean

are Canada's top spenders on detergents, soaps, and other household cleaning supplies. Frequently younger, high-income families, they are willing to spend for spotless.

### **Demographics**

Age: Median HOH 47

Income: \$147k Average HH



Family: Kids under age 14

Work: White Collar

#### Location



Find them in suburban areas around big and midsize cities like Calgary, Edmonton, Winnipeg, Oakville, Vaughan, and Saguenay.

# Media Highlights



#### Linear TV

Moderate Use: Children's Programs, Sports, and Reality



#### Online

Moderate Use:
Home Improvement,
Home Décor, Real
Estate, and
Investments



#### **OTA Radio**

**Light** Use: Sports, Top40, and Modern/Alt Rock



#### Streaming

Heavy Use: Audio and Subscription Video on Demand

#### Mindset



They're optimistic, outgoing, and proud to see their hard work pay off throughout their well-appointed homes.

# Lifestyle



These suburbanites put a lot of energy into keeping up with the Joneses: from their kids' activities to their home furnishings, and from smart devices to their careers.

# Spend On



Children's toys, **outdoor play equipment**, **sports equipment**, and live performing arts or sports events.



# Looking Beautiful are

Canada's top spenders on the cosmetics/skin care category, spending close to \$1k on average annually. They are usually younger professionals with children, living in well-cared for homes in affluent suburbs.

### **Demographics**

Age: Median HOH 46

Income: \$149k Average HH



Family: Families with children

Work: White Collar

#### Location



Find them in **newer houses** in markets like Oakville, Richmond Hill, Milton, Aurora, North and West Vancouver, Banff, and Canmore.

#### Media Highlights



#### Linear TV

Light - Moderate Use: Children's Programs, Cartoons, Sports, Reality, Home Improvement, and Late Night Talk Shows



#### Online

Heavy Use: Social Media, Video/Photo Sharing, Sports, Coupons, and Price Comparisons



#### **OTA Radio**

Moderate Use: Top40, Sports, Traffic, and All-News



#### Streaming

Heavy Use: Podcasts, Subscription Video, and Music Services

#### Mindset



They are comfortable expressing feelings and social standing through material goods. Often influencers among their peer group. Optimistic about the future.

# Lifestyle



They are event goers, attending frequent sports games, live theatre, and movies. Active with snowboarding and basketball. Have loyalty cards and are active online shoppers for cosmetics, sports, and travel.

# Spend On



Makeup, skincare, home furnishings, computers and home theatre, travel, drinks, sports equipment, vehicles, and children's toys.



# Middle Aged Achievers

are affluent couples with school and college aged children. They own spacious homes and earn decent incomes from skilled trades, manufacturing, and white collar positions.

### *Demographics*

Age: Median HOH 52

Income: \$130k Average HH



Family: Families with children

Work: Blue and White Collar

#### Location



Find them in **detached houses** in medium-sized markets like Brampton, Markham, Richmond Hill, Clarington, Abbotsford, Maple Ridge, and Langley.

### Media Highlights



#### Linear TV

Moderate – Light Use:

DIY, Home
Improvement,
Basketball, Soccer,
Reality, and Sci-fi



#### Online

Heavy Use: Social Media, Investment, Home Improvement, Décor, Real Estate, and Coupons



#### **OTA Radio**

Moderate Use: News, Traffic, Country, Alt. Rock, and Top40



#### Streaming

Heavy Use: Podcasts and Video Subscription Services

#### Mindset



They defend traditional family values. They take pride in being **smart shoppers and enjoy sharing their finds**.

They care about their local communities.

### Lifestyle



# are at Eve



# Family and home are at the centre of their lives.

They participate in a wide range of sporting and family events.

They **love travel** – whether to a foreign destination or simply camping in a park.

# Everything around the home and children:

Spend On

home improvement, furnishings, gardening, home electronics, cable and satellite services, vehicles, and sports.



# My New Ride

are families in newbuild subdivisions who have an older vehicle in the driveway and seek to buy a new one in the coming year.

### **Demographics**

Age: Median HOH 51

Income: \$106k Average HH



Family: Young kids at home

Work:

White Collar and
Skilled Trades

#### Location

9

Find them in **new subdivisions** in fast growing
markets like Northeast/wet
Calgary, Brampton,
Vaughan, Kitchener, and
Richmond Hill.

# Media Highlights



#### Linear TV

Moderate Use: Adult Animated Series, Business News, Sci-fi, Basketball, and Late Night Talk Shows



#### Online

Moderate Use:
Career/Job Search,
Automotive,
Investments, Sports,
Shopping, and
Celebrity/Entertainment



#### **OTA Radio**

**Light** Use: Sports, Traffic, Dance, and Top40



# Streaming Heavy Use:

Video Content (adsupported and subscription), Music, and Online Games

#### Mindset



Image and status conscious.

Optimistic, they like to be the first to try something new and they look to ads to inspire and affirm.

### Lifestyle



Compact SUVs and compact imports; luxury vehicles.

Active, on-the-go family lifestyles.

Movies, skiing, soccer, fitness, and soccer and baseball leagues.

# Spend On



Home operation and furnishing, childcare, food from stores and restaurants, family recreation, and vehicle-related expenses.

Sources: Environics Analytics' PRIZM®, HouseholdSpend, Opticks Automotive Powered by IHS – Markit™ (TVIO) Opticks Powered by Numeris, Opticks Powered by Vividata, and Statistics Canada, Total Canada.



# Quick Service Restaurants

are Canada's most frequent visitors to QSRs. A mix of young singles and couples with children, they live in newer houses or high-rises in markets big and small.

### *Demographics*

Age: Median HOH 45

Income: \$114k Average HH



Family: Families with Children

Work: White Collar

#### Location

and Saskatoon.

Find them in Toronto, Ottawa, Kitchener, Cambridge, Bancroft, Ajax, Milton, Winnipeg,

### Media Highlights



#### Linear TV

Light Use:
Basketball,
Children's Programs,
Soccer, Sci-fi,
and Cartoons



#### Online

Heavy Use: Social Media, Video/Photo Sharing, Professional Sports, and receive Store Offers by SMS



#### **OTA Radio**

Moderate Use: Modern Rock, News, and Sports



#### Streaming

Heavy Use: Podcasts and Subscription Video or Music Services

#### Mindset



They value originality and aesthetics and like to express themselves through their appearance.

They are willing to share product and service information with friends.

#### Lifestyle



Basketball, baseball, football or snowboarding. They buy bulk food and are likely to have loyalty cards. They are active online shoppers for tickets for sports events, skincare, and sports equipment.

# Spend On



Computer and home theatre systems, home furnishings, drinks, movies, live sporting or performing arts events, children's toys, outdoor play equipment, and car rentals.



# **Prosperous**

Parents are middle aged people who are well-educated and wealthy from their executive careers. They own spacious homes with manicured backyards. They partake in arts and culture, with a high propensity for attending the opera, ballet, and theatre.

#### *Demographics*



Income: \$220k Average HH



Family: Families with children

Work: White Collar

#### Location



Find them in **luxury detached homes** in King, Oakville,
Burlington, Halton Hills, Mono,
Aurora, Caledon, Anmore,
Belcarra, Montreal-Ouest,
Senneville, and Mont-Royal.

# Media Highlights



#### Linear TV

Moderate Use: News, Basketball, Golf, Comedies, Figure Skating, CFL, and Cooking



#### Online

Moderate-Heavy Use: Investment, Travel, Real Estate, Video/ Photo Sharing, and Restaurant Reviews



#### **OTA Radio**

**Moderate** Use: Classical, Traffic, Jazz, and News/Talk



#### Streaming

Moderate-Heavy Use: Podcasts and Video Subscription

#### Mindset



Well-established and successful, they are willing to take risks and can adapt to complexities. Global citizens, they also look to contribute to their communities.

# Lifestyle



Interested in basketball, downhill skiing, and golfing. They enjoy international travel and packaged trips.

They are active online shoppers for event tickets, books, and travel.

# Spend On



Home improvements and renovations, home hardware and furnishings, gardening, home electronics, food and drinks, live events, sports equipment, and travel.

Sources: Environics Analytics' PRIZM®, HouseholdSpend, Opticks Automotive Powered by IHS – Markit™ (TVIO) Opticks Powered by Numeris, Opticks Powered by Vividata, and Statistics Canada, Total Canada.



# Small Cars

are Canada's compact and subcompact car buyers. Often found in urban cores, these smaller households are finding ways to have it all on their modest incomes.

# **Demographics**



Income: \$80k Average HH



Family: Kids under age 9

Work: White Collar and Services

#### Location



Find them in less expensive urban cores near universities in cities like Montreal, Quebec City, Halifax, Ottawa, Kitchener, and Longueil.

# Media Highlights



#### Linear TV

Heavy Use: Soaps/Serial Dramas, Cartoons, and Paranormal



#### Online

Moderate Use: Gambling, Dating, Beauty, and Fashion



#### **OTA Radio**

Light Use: Adult Contemporary, Traffic, and News/Talk



#### Streaming

**Heavy** Use: Live TV Broadcasts

#### Mindset



These free spirits find joy in having something new. Despite their practical wheels, they often make decisions based on emotions.

# Lifestyle



A combo of university students, recent grads, and older empty nesters who have downsized. Drive older compact cars to make it easier to navigate the city.

# Spend On



Food and drink at restaurants, movies and communications tech. They take full advantage of their urban settings.



SUVers are busy families with one or two luxury, compact, or intermediate SUVs in the driveway – just like their friends in these newer, well-appointed neighbourhoods.

### *Demographics*

Age: Median HOH 45

Income: \$139k Average HH



Family: Kids under age 14

Work: White Collar

#### Location

London.

Find them in suburbs and midsize markets like Calgary, Edmonton, Winnipeg, Oakville, and

#### Media Highlights



#### Linear TV

Moderate Use: Reality, Children's Programs, Sci-fi, and Comic Book Shows



#### Online

Moderate Use: Investments, Automotive, and Real Estate



#### **OTA Radio**

Moderate Use: Alt Rock, Today's Country, and Top40



#### Streaming

Heavy Use: Video content (adsupported and subscription)

#### Mindset



Confident in the future, and inspired by images they see in ads and media, they're living the North American dream.

# Lifestyle



Luxury SUVs to make commutes and errands as comfortable as possible for everyone in the family.

Family oriented activities including sports, trips to the zoo, and movies.

# Spend On



They spend on the fundamentals: a well-equipped home, communications tech, transportation, and enrichment for their children.



# **Technophiles**

are Canada's top spenders on home tech, data plans, and smartphones. These young families look to their new phones, TVs, and streaming devices for convenience and fun.

### *Demographics*

Income: \$109k Average HH



Family: Kids under age 9

Work: White Collar

#### Location

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Find them in **suburban areas and big cities** like
Mississauga, Richmond,
Surrey, Calgary, Edmonton
and Toronto.

# Media Highlights



#### Linear TV

Moderate Use: Hockey, Children's programs, Sci-fi, and Comic Book Shows



#### Online

Heavy Use: Investments, Finance, and Social Media



#### **OTA Radio**

**Moderate** Use: Modern/Alt Rock, News, and Sports



#### Streaming

Heavy Use: Audio and Video Content

#### Mindset



They love to be marketed to but aren't necessarily brand loyal. More than anything, they want to have the nicest home on the block.

# Lifestyle



They live busy lives juggling work and family so when they kick back and relax they want the best possible experience.

They live big when they go out: sports, concerts, and bars/dining.

# Spend On



Audio equipment, home theatre, tablets, smart phones, and other connected devices, children's toys, out-of-home events, and entertainment for grown-ups and kids.



Truckin' are

Canada's pickup truck drivers.

Spanning a range of lifestyles, they're often found outside of the big cities, and take pride in working with their hands.

#### *Demographics*

Age: Median HOH 50

Income: \$110k Average HH



Family: Kids under age 9

Work:

Mixed Blue and
White Collars

#### Location



Find them in **suburbs and towns** like Orangeville, Caledon, Langley, Laval, and Mirabel.

# Media Highlights



#### Linear TV

Moderate Use:
Primetime Serial
Dramas, Children's
Programs, and Sports



#### Online

Moderate Use: Contests, Automotive, and Food/Recipes



#### **OTA Radio**

Heavy Use: Adult Contemporary, Country, and Classic Hits



#### Streaming

**Light** Use: Audio and Video

#### Mindset



They are a **no nonsense group of individuals** who take
pride in their work, hold
traditional values, and
like to get out and
enjoy nature.

# Lifestyle



# Own and drive domestic pickup trucks.

Keep busy doing home improvement, gardening, and other work ground the house.

# Spend On



Hardware and power tools, lawn and garden equipment, aftermarket parts and accessories, all sorts of recreational vehicles, and the occasional packaged trip.



# Young, Diverse Families

are younger, university educated, highly diverse families with young children living in urban and suburban communities. Hard working, they are also enthusiastic consumers and enjoy their role as influencers among peers.

#### **Demographics**

Age: Median HOH 45

Income: \$114k Average HH



Family: Families with children

Work: White Collar

#### Location



Find them in large and midsize markets like Milton, Mississauga, Vaughan, Richmond Hill, Toronto, Surrey, Vancouver, New Westminster, and Burnaby.

# Media Highlights



#### Linear TV

Light-Moderate Use: Talk Shows, Basketball, Soccer, and Children's Programs



#### Online

**Heavy** Use:

E-books, Social Media,
Product Reviews, Careers,
Mobile Coupons,
Investment, and Fashion



#### OTA Radio Light-

**Moderate** Use: News, Modern Rock, Sports,

and Traffic



# Streaming Heavy Use:

Podcasts, and Subscription Video and Music Services

#### Mindset



Status conscious, they make an effort to dress well and decorate their homes to impress others. Proud to be Canadian. Gravitate to new and cutting edge products.

# Lifestyle



Leisure intensive, they enjoy snowboarding, basketball, family events, art galleries, and spas.

More spenders than

More spenders than savers. Likely to have loyalty cards. Buy bulk, fruit, and vegetarian food.

# Spend On



Related to home and family: computers, home renovations, home theatre, gaming, children's toys, baby care, outdoor play equipment, and air fare.