

# How Data and Technology Innovations in Television Increase the Effectiveness of Your Marketing

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Director, Advanced Advertising Sales



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# The Application of Data

## to Create TV Audience Segments

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# Linear Segmentation

Collecting second by second  
viewing data from hundreds of  
thousands of TV households

All live and playback tuning  
events for Corus Channels

The Return Path Data initiative is fully compliant with Canadian privacy laws, including  
the Personal Information Protection and Electronic Documents Act (PIPEDA)



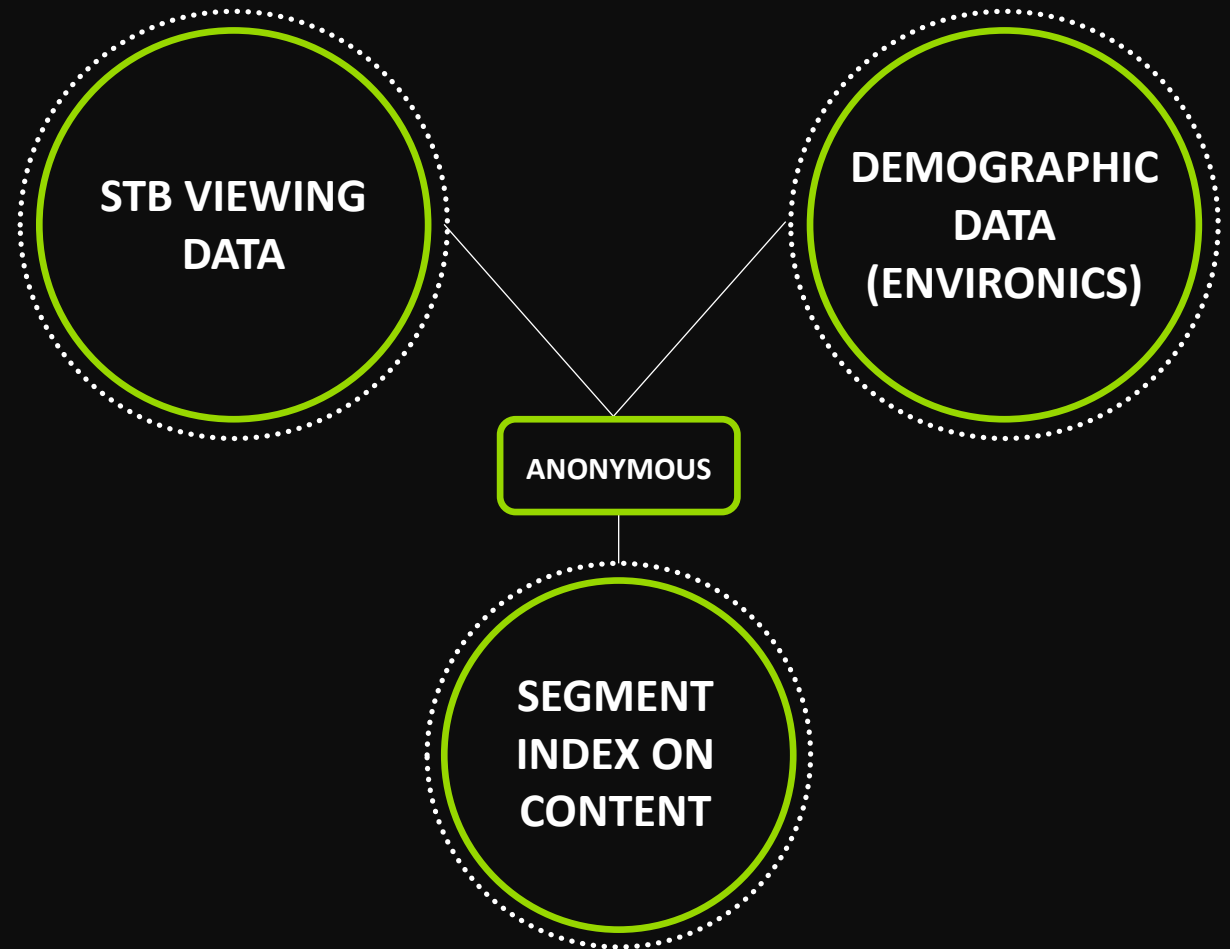
# How it Comes Together

Viewing data is integrated with data from **Environics Analytics**

- Corus uses Environics for segmentation because of the robust scale of the product
  - Environics incorporates demographic and psychographic attributes at the 6 digit postal code and contains a tremendous range of information
  - Vividata and Numeris are included in the Environics data AND are projected out to the full Canadian population

Providing an opportunity to:

- Segment the audience
- Generate an index showing the proportion of the target within the program audience



# Common Industry Segments



GROCERY BIG SPENDER



FASHIONISTAS



DEEP POCKETS



SMALL CARS



SUVers



MY NEW RIDE



KEEPIN' IT CLEAN



LOOKING BEAUTIFUL



HOME IMPROVERS



GREAT GETAWAYS



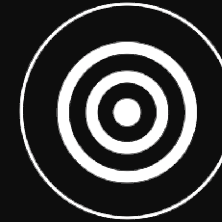
JAVA JOINTS



QUICK SERVICE RESTAURANT



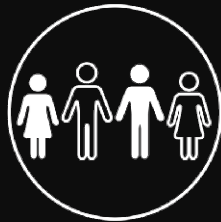
FAMILY SIT DOWN



CUSTOM



FLEDGLING FAMILIES



YOUNG METRO DIVERSITY



BURGEONING FAMILIES



MIDDLE AGED ACHIEVERS



PROSPEROUS PARENTS



EMPTY NESTERS

corus.



Bell

# Power of Data Enabled TV Audience Segmentation



Find the right consumer to  
meet your objective



Find more of the consumer you want  
while not limiting exposure to just  
those people (filling the funnel)



Reduce the effective cost of  
speaking to your target consumer

# Benefit #1

Data based segmentation of TV viewers  
leads to a provable and increased  
**effectiveness of marketing spend**

# Growing Advertiser Engagement

**200+**

ACTIVE ADVERTISERS



**150+**

CUSTOM SEGMENTS



**24%**

OF REVENUE IN F2020





Starting From Almost Zero

# Introducing a New Loyalty Program

Case Study  
**Paymi.**

**corus.**



**A new shopper marketing program that puts money back in consumers' pockets when they make purchases from partners, in-store and online, by simply linking a credit or debit card and automatically receiving cash back .**

# The Goals

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INTRODUCE • ENGAGE • CONVERT



Introduce the Brand  
to Canadians



Drive Brand  
Awareness



Deliver  
Conversions



Keep the  
budget tight



## Young Metro Diversity



Young, ethnically diverse families



Own homes/row houses, or rent high-rise apartments in diverse neighbourhoods



About half of adults are college or university educated



Above-average incomes from a mixed employment base

# Discrete Platform Flighting to Understand the Impact

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## 8 Week Multiplatform Campaign

### Weeks 1-4

- 10 Sec Closed Captioning
- 3 Conventional Markets

### Weeks 5-6

- 30 Sec Radio Spot
- 8 Radio Stations aligned to TV markets

### Weeks 7-8

- Banner ads
- Geo-targeted to align with TV & Radio
- Addition of 1 digital only market

# Key Findings

## Each Medium Delivered Against Their Benefits



- Campaign delivered against the full funnel and delivered a 3:1 ROI



- TV Played at both the top and the bottom of the funnel
- 3X increase in organic search
- Drove conversions



- Radio leaned into its role as an information medium
- Drove homepage visits 3x



- Digital accelerated conversions
- No increase in card linking in digital only market demonstrating the importance of top of funnel activities

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**Use technology to amplify the benefits of data  
and make other improvements to the TV buying experience**

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# cynch<sup>✓</sup>

audience buying made easy

corus.







# Powerful



Self-serve

Live inventory across 20 adult specialty stations and Global (coming soon)

Grounded in data

Guided by Reach, Frequency and Index



# Precise



## Choice of Audience Definitions

- Demo
- Common Segments
- Custom Segments
- Imported Segments

## Daily Reoptimization

Faster, more accurate and  
transparent Reporting



# Easy



Simple, clean and intuitive interface

Provides relevant and useful information



LOG IN TO YOUR CYNCH ACCOUNT

User

Password

Login

## Campaigns

+ New campaign

Proposals

Booked

Completed

🔍 Search campaigns

📅 Start date

📅 End date

Advertiser ▾

Agency user ▾

Status ▾

[Reset filters](#)

Campaign ID ▾	Campaign name	Advertiser	Flight start	Flight end	Status ⓘ	Date of request
102212	RRSP Season 2020	Canada Caribou Bank	Mar 04 2020	May 10 2020	Draft	
102144	Prestige WinterSpring 2020	FPM Motors	Feb 25 2020	Apr 07 2020	Expired ⓘ	Dec 08 2019 4:36 PM
101480	Education Savings Plan	Canada Caribou Bank	Sep 02 2019	Dec 26 2019	Expired ⓘ	Jul 04 2019 7:38 AM
101473	Dedication Summer 2019	FPM Motors Services	Jul 02 2019	Aug 19 2019	Draft	

Page 1 of 1 (4 campaigns)

< | < 1 > | >

Show  campaigns

1  
Profile

Distribute  
buy

Advanced  
targeting

## Create campaign profile

☐ Global campaign  
Global National network

☒ Specialty campaign  
20 specialty networks  
(excluding kids channels)

Advertiser  
CORUS ENTERTAINMENT INC

Brand  
Brand X

Campaign name  
Winter 2021

Product category  
Entertainment

Target demographic  
A2554

Spot length  
30 REG

Flight start  
Jan 11 2021

Flight end  
Feb 14 2021

### Select flight weeks ⓘ

☒ Week 1: Jan 11 - 17

☒ Week 2: Jan 18 - 24

☒ Week 3: Jan 25 - 31

☒ Week 4: Feb 1 - 7

☒ Week 5: Feb 8 - 14

Save & Exit

Next

Profile

2  
Distribute  
buy

Advanced  
targeting

## Distribute buy

### Flight schedule by week

Enter in a number of impressions greater than 0. If you would like to skip a week, please go back to the Profile screen to adjust your hiatus weeks.

Week of	Sep 21 - 27	Sep 28 - Oct 4	Oct 5 - 11	Oct 12 - 18	Oct 19 - 25	Oct 26 - Nov 1
Requested impressions (000's)	<input type="text" value="500.00"/>	<input type="text" value="500.00"/>	<input type="text" value="500.00"/>	<input type="text" value="500.00"/>	<input type="text" value="500.00"/>	<input type="text" value="500.00"/>
Requested GRPs	<input type="text" value="4.1"/>	<input type="text" value="4.1"/>	<input type="text" value="4.1"/>	<input type="text" value="4.1"/>	<input type="text" value="4.1"/>	<input type="text" value="4.1"/>

Week of	Nov 2 - 8	Nov 9 - 15
Requested impressions (000's)	<input type="text" value="500.00"/>	<input type="text" value="500.00"/>
Requested GRPs	<input type="text" value="4.1"/>	<input type="text" value="4.1"/>

Total impressions (000's)

4,000.00

Total GRPs

32.9

### Specify reach and frequency

Reach

Frequency

Save & Exit

Back

Next

## Common

←

Create campaign

Profile

Audience

Advanced targeting

Advanced targeting

Advanced targeting

Standard

Select a standard segment

Selected segment: Empty Nesters

Search segments

☐ Burgeoning Families

☐ Deep Pockets

☒ Empty Nesters

☐ Family Sit Down

☐ Fashionistas

☐ Fledgling Families

☐ Great Getaways

☐ Grocery Big Spender

☐ Home Improvers

Save & Exit

## Attribute

←

Create campaign

Profile

Audience

Advanced targeting

Advanced targeting

Advanced targeting

Attributes

Select attribute(s)

Search

☐ Charity Donations Index

☐ Cultural Diversity Index

☒ Dog Owner Index

☒ High

☐ Low

☐ Medium

☐ Early Adopters Index

☐ Education

Save & Exit

## Prizm

←

Create campaign

Profile

Audience

Advanced targeting

Advanced targeting

Advanced targeting

Prizm

Select prizm segment(s)

Save segment as... Prizm Demo

3 segment(s) selected

Search segments

☒ Aging & Active

☐ Aging in Suburbia

☒ Arts & Affluence

☐ Asian Avenues

☒ Asian New Wave

☐ Asian Sophisticates

☐ Boomerang City

☐ Cosmopolitan Elite

☐ Country Acres

Save & Exit

## Custom

←

Create campaign

Profile

Audience

Advanced targeting

Advanced targeting

Advanced targeting

Custom

Select a pre-built custom segment

No segment selected

Search segments

☐ Bad Boys For Life

☐ Custom - B

☐ Beaches

☐ Overcomer

☐ Robot

Save & Exit





## Create campaign

●  
Profile

●  
Audience

3  
Advanced  
targeting

### Advanced targeting

Advanced targeting

None

Bring precision to  
your campaign



Save & Exit

Back

Create proposal



# Returned proposal

Demo Campaign

Print a copy

1

Review proposal



Your profile



Advanced targeting

## Review our proposal

Corus uses up to date inventory to build programmatic campaigns, and there may be slight variances between requested, proposed and booked numbers due to changing live avails.

If you would like to change this proposal, click on the New Request buttons below to enter in new requests.  
**Your changes will only be applied once you re-submit your request.**

DATE OF REQUEST	CAMPAIGN ID	
January 16 2020 3:57 PM	107040	
FLIGHT SCHEDULE	CPM	TOTAL COST
April 06 2020 - June 07 2020	\$ 10.25	\$ 138,375.00

### Impressions (000's)

Week of	Apr 5 - 12	Apr 12 - 19	Apr 19 - 26	Apr 26 - May 3	May 3 - 10	May 10 - 17
Requested impressions	1,500.00	2,000.00	1,500.00	1,000.00	1,500.00	1,000.00
Proposed impressions	1,264.40	1,670.80	1,397.10	914.00	1,360.00	914.20
Total weekly variance	235.60	329.20	102.90	86.00	140.00	85.80
	<div><div></div><div></div></div>	<div><div></div><div></div></div>	<div><div></div><div></div></div>	<div><div></div><div></div></div>	<div><div></div><div></div></div>	<div><div></div><div></div></div>
Week of	May 17 - 24	May 24 - 31	May 31 - Jun 7			
Requested impressions	2,000.00	1,500.00	1,500.00			
Proposed impressions	1,832.00	1,405.90	2,741.60			
Total weekly variance	168.00	94.10	1,241.60			

CPM  
\$10.25

Total cost  
\$138,375.00

Book campaign

Demo Campaign 5 Completed - Final results

### Demo Campaign 5

Completed - Final results



## SUMMARY

## REPORT

## DETAILS

CONTRACT

Agency: CORUS ENTERTAINMENT  
Advertiser: CORUS ENTERTAINMENT  
INC  
Brand: Test Brands  
Spot length: 30 REG

Completed - Final results

Aired: 4 of 4 weeks

Posted: 4 of 4 weeks

<p>Current campaign tracking</p> <p>154%</p> <p>154% 154% 154% 154% 154%</p> <p>Bar chart showing 3 bars of increasing height.</p>	<p>Impressions (000's) achieved</p> <p>2,499.2</p> <p>2,499.2 2,499.2 2,499.2 2,499.2 2,499.2</p> <p>Bar chart showing 3 bars of increasing height.</p>	<p>GRPs achieved</p> <p>19.8</p> <p>19.8 19.8 19.8 19.8 19.8</p> <p>Bar chart showing 3 bars of increasing height.</p>
<p>Posted reach</p> <p>12.8</p> <p>12.8 12.8 12.8 12.8 12.8</p> <p>Icon representing a group of people.</p>	<p>Posted frequency</p> <p>1.5</p> <p>1.5 1.5 1.5 1.5 1.5</p> <p>Bar chart showing 3 bars of increasing height.</p>	<p>Posted segment index</p> <p>0.00</p> <p>0.00 0.00 0.00 0.00 0.00</p> <p>Icon representing a target or goal.</p>
<p>Total cost</p> <p>\$19,856.30</p> <p>\$19,856.30 \$19,856.30 \$19,856.30 \$19,856.30 \$19,856.30</p> <p>Icon representing a dollar sign.</p>		

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The campaign CPM is \$12.26, with a final cost of \$19,856.30 and booked cost of \$19,856.30.

The campaign has posted 2,499.2 impressions (1,619.6 impressions booked) and 19.8 GRPs (12.8 GRPs booked) for a campaign post of 154%.

Posted reach is 12.8, with a frequency of 1.5. Booked reach was 9 with a frequency of 1.4.

Age Group	Number of People
18-24	10
25-34	15
35-44	5

Age Group	Number of People
18-24	10
25-34	15
35-44	5



Age Group	Number of People
18-24	10
25-34	15
35-44	5

[See details](#)

The campaign demographic is A1849, using a custom segment.

Posted segment index is 0.0 and  
booked segment index was 104.8.

The duration of the campaign is 4 weeks, with 0 hiatus week(s). The campaign starts on December 2, 2019 and ends on December 29, 2019.



## CPM and cost to date

	CPM	Cost
Booked	\$7.97	\$111,012.54
Posted	-	\$111,012.54
Total variance	-	\$0.00

## Post-campaign channel report

	Total posted impressions (000's)	Total posted GRPs
History	3,951.5	18.2
Food	3,012.3	13.9
Slice	2,637.7	12.1
Showcase	2,342.0	10.8
HGTV	2,082.5	9.6

[Show all channels ▾](#)

## Impressions (000's)

Week of	Aug 17 - 23	Aug 24 - 30	Aug 31 - Sep 6	Sep 7 - 13
Booked impressions	4,975.80	4,238.20	2,196.80	2,518.00
Posted impressions	4,786.59	4,807.27	2,376.54	4,206.07
Total weekly variance	189.21	569.07	179.74	1,688.07

Total booked impressions  
13,928.80Total posted impressions  
16,176.47  
Variance: ↑ 2,247.67

	A	B	C	D	E
1	Channel	Selling Option	Date and Time	Grp	Audience
2	CI	Wknd Afternoon	2/5/2020 6:27	.02	5.79
3	CI	Wknd Afternoon	2/5/2020 22:29	1.73	420.49
4	CI	Wknd Afternoon	2/6/2020 21:20	.50	121.20
5	CI	Wknd Afternoon	2/7/2020 8:11	.03	6.55
6	CI	Wknd Afternoon	2/9/2020 2:24	.04	8.91
7	CI	Wknd Afternoon	2/6/2020 8:33	.04	8.91
8	CMT Canada	CMT Weekend Fringe	2/6/2020 23:25	.11	25.70
9	CMT Canada	CMT Weekend Fringe	2/5/2020 18:51	.11	25.70
10	CMT Canada	CMT Weekend Fringe	2/5/2020 23:08	.11	25.70
11	CMT Canada	CMT Weekend Fringe	2/5/2020 0:40	.11	25.70
12	CMT Canada	CMT Weekend Fringe	2/7/2020 20:19	.11	25.70
13	CMT Canada	CMT Weekend Fringe	2/5/2020 22:34	.11	25.83
14	CMT Canada	CMT Weekend Fringe	2/4/2020 20:22	.05	11.65
15	CMT Canada	CMT Weekend Fringe	2/3/2020 20:45	.05	11.65
16	CMT Canada	CMT Weekend Fringe	2/6/2020 18:23	.05	11.65
17	Slice	Weekend Late Afternoon Movie	2/8/2020 19:17	.05	11.65
18	Slice	Weekend Late Afternoon Movie	2/5/2020 0:33	.05	11.65
19	SPARK	Wkday Afternoon to Prime Movies	2/5/2020 0:45	.05	11.65
20	SPARK	Wkday Afternoon to Prime Movies	2/3/2020 18:14	.05	11.65
21	SPARK	Wkday Afternoon to Prime Movies	2/4/2020 23:44	.05	11.65

## Benefit #2

Cynch improves the TV buying experience and  
**helps marketing dollars work better**

Evolving the Process

# Moving into the Future with a QSR

## Case Study QSR & Cynch



# The Goals

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TEST & LEARN • ENGAGE • CONVERT



Test and Trial  
Cynch



Drive Summer Menu  
Awareness



Increase Same Store  
Sales





# Custom Consumer Definition



Suburban/  
exurban



Children in  
household



Household income  
\$80K-\$95K



Willing to spend more  
on good quality foods



Financial concern regarding  
the future: yes

# Understanding Impact of Using Data and Technology

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Classic 5 Week Flight with pre/post Survey

## Weeks 1-2

- :30 Sec Spot

## Weeks 3-5

- 40% x :30 Sec Spot
- 60% x :15 Sec Spot

# Classic 5 Week TV Campaign: Key Findings

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## Expected and Unexpected Success



- Exposed group more likely to say that they had heard of the QSR but had not tried it vs. non-exposed
- Hypothesis is that the audience based buy reached new viewers/consumers

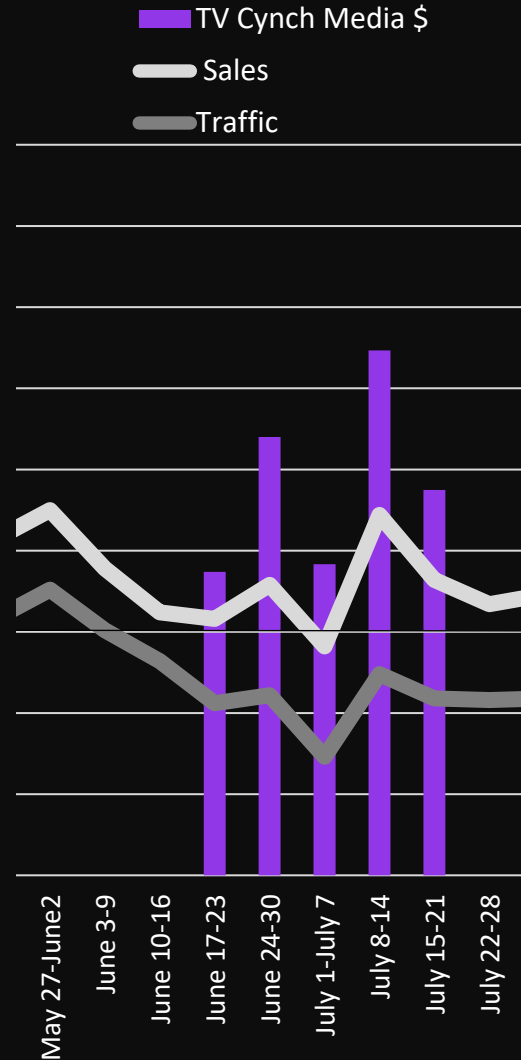


- Exposed group demonstrated increased awareness, positive sentiment, increased likelihood to select in category, and increased likelihood to visit vs. not exposed



- Did not result in the expected increase in same store sales

# Key Findings: Sales



- Pre-campaign price increase resulted in unanticipated and significant fall in traffic and sales
- Campaign arrested the decline, increased sales and traffic, and established an improved trend line exiting the campaign

# Takeaways



Advanced segmentation can drive more effective campaigns across the TV ecosystem



Technology can expand TV marketing effectiveness in ways that would be difficult using traditional methods and processes



Major steps are being taken to simplify and improve the buying experience

# Get in Touch



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Director, Advanced Advertising Sales



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