

---

March 25 2021

# *The HALO Effect*



# *The **HALO** Effect*

*190 Brands* Analyzed Over Four Years

To Create Insights About TV's **Outcomes-Driving** Ability  
... **By Brand Life Stage**



2014



75 'Pure Play'  
Internet Brands

2015



125  
Call-To-Action Brands

## VAB's *Seven-Year Obsession* with DTC (e-commerce) Brands Has Revealed Tight Corollaries Between:

**Multiscreen TV Ad Spend & Full-Funnel Outcomes**

2016



60 Mobile Apps

2017



35  
Category  
Disruptor Brands

2018



50  
Category  
Disruptor Brands

2019



125  
Category  
Disruptor (DTC)  
Brands

2020

190 Brands



2014



75 'Pure Play'  
Internet Brands

2015



125  
Call-To-Action Brands

Over Those Seven Years the VAB **Got to Know**  
Many of These **Rocketship** Companies  
(and Their **Founders**) Very Well...

2016



60 Mobile Apps

2017



35  
Category  
Disruptor Brands

2018

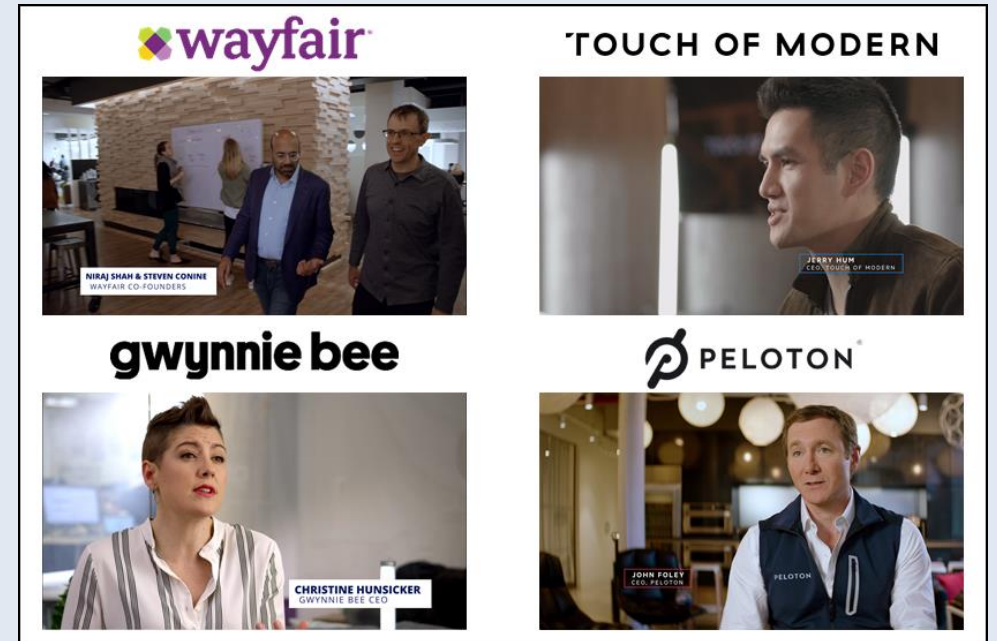


50  
Category  
Disruptor Brands

2019

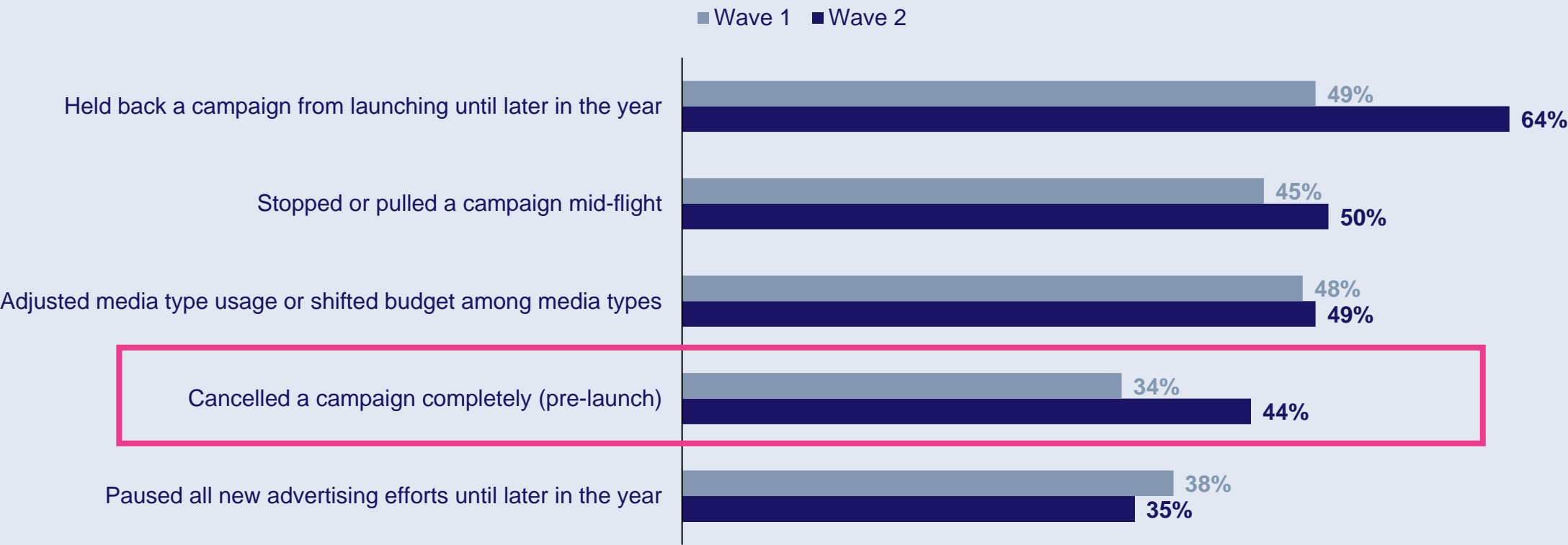


125  
Category  
Disruptor (DTC)  
Brands



# COVID 2020 Threatened Big Cuts for TV - 89% of Advertisers Foresaw Cuts to Ad Budgets, with 44% Canceling New Campaigns Completely

## How has Coronavirus impacted your advertising efforts?





Nearly **\$460 million** Entered  
the US National TV Marketplace  
in 1H 2020 From **110** First-Time  
National Advertisers Across **59**  
Categories



Source: VAB analysis of Nielsen Ad Intel data, Q1'20-Q2'20. TV spend includes national cable TV, broadcast TV, Spanish language cable TV, Spanish language broadcast TV. Brands reflect those with national TV spend over \$100K.

# Of the New Advertisers - 60 Direct-to-Consumer Brands Across 34 Categories who Spent Over \$144 Million in US National TV

## Streaming



## Underwear & Lingerie



## Skincare



## Financial Services



## Personal Care



## Moving & Storage



## Women's Healthcare



## Social Networking



## Cleaning Products



## Hearing Aids



## Online Printing



## Wine Club



## E-Commerce



## Medical Apparel



## Phone Accessories



## Pet Care



## Online Dating



## Computer Software



## Eyewear



## Telemedicine



## Children's Book Subscription



## Wellness & Fitness



## Vitamins & Supplements



## Mobile App



## Wallets



## Laser Therapy



## At-Home Medical Testing



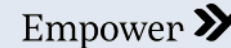
## Shoes



## Wigs



## Online Banking



## Medical Service



## Online Education

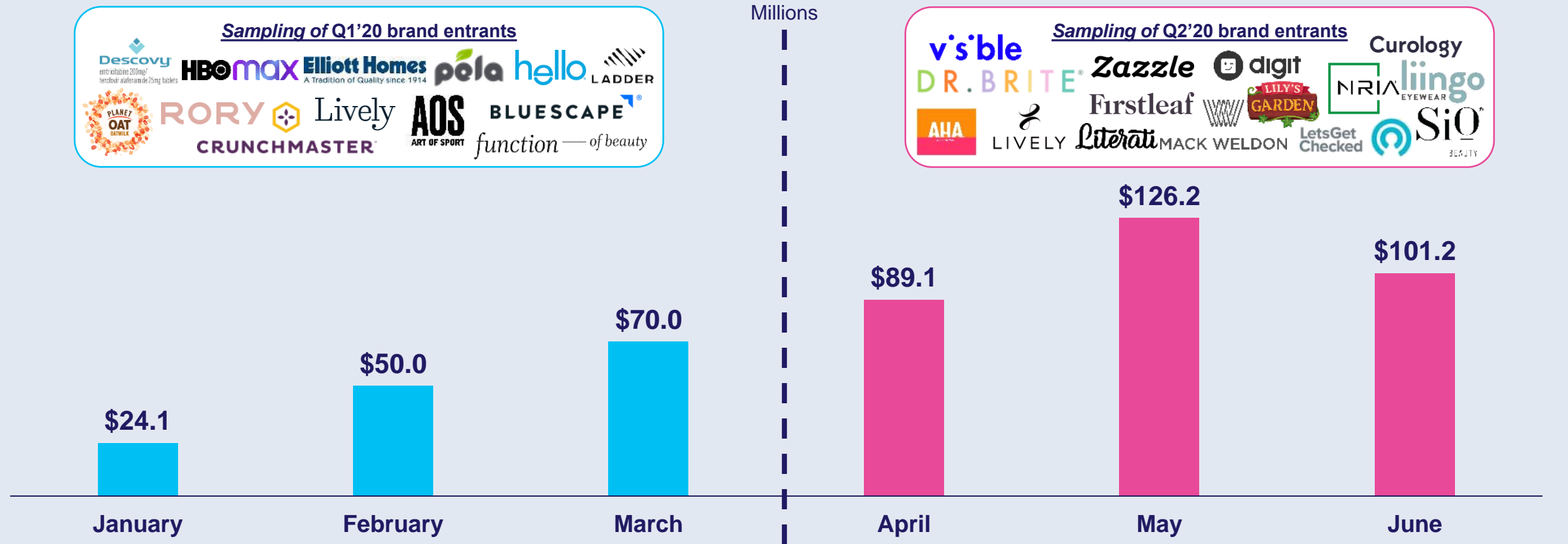


## Apparel



# Nearly 70% of New 1H National TV Dollars Were Spent During 2Q, the Heart of the Pandemic, with Over \$316 million From 60 Advertisers

2020 New Nat'l TV Advertisers Monthly Spend



Source: VAB analysis of Nielsen Ad Intel data, Q1'20-Q2'20. TV spend includes national cable TV, broadcast TV, Spanish language cable TV, Spanish language broadcast TV. Brands reflect those with national TV spend over \$100k.



# It Was Clear that Many of the New-to-TV Brands in 2020 Were **Young Brands** - Both DTCs & Non-DTCs That *Hurried to TV*...

## 2020 New Nat'l TV Advertisers Monthly Spend

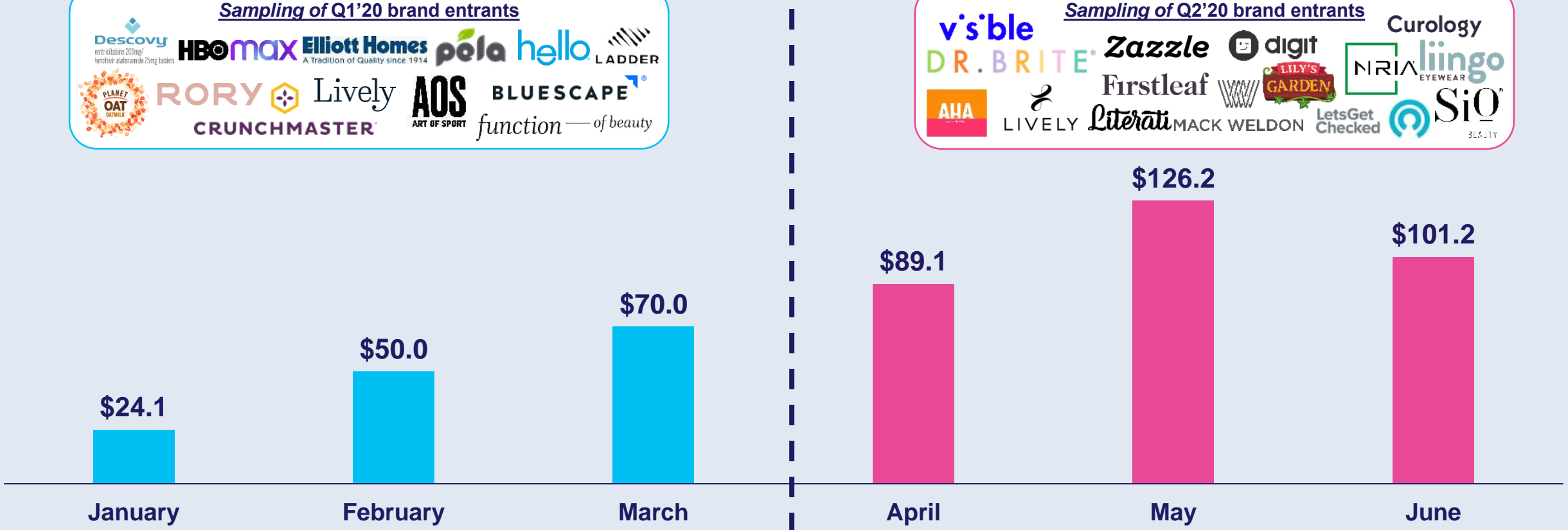
### Sampling of Q1'20 brand entrants



### Sampling of Q2'20 brand entrants



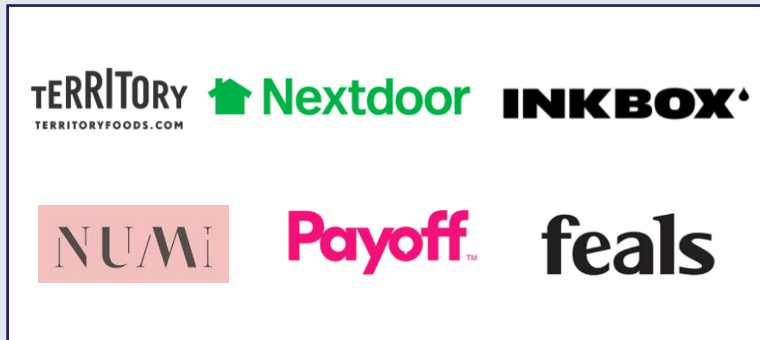
Millions



# In 2016, The Time Between a DTC Brand's First Social Media Buy to Their First TV Spend **Was Roughly Eight Years**

## Typical Direct-to-Consumer Brand Advertising Evolution

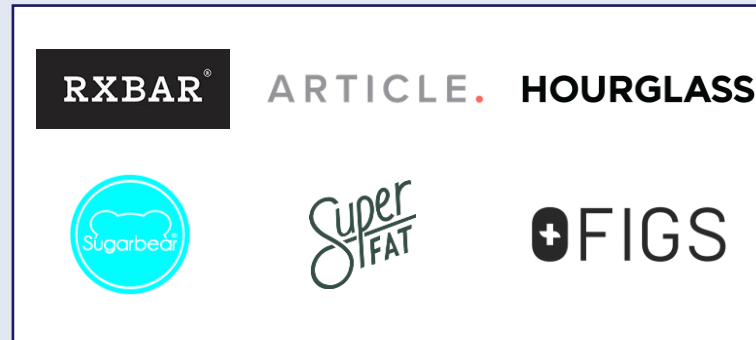
### Social Media



*(establish customer base)*



### Podcasts, Out-of-Home, Satellite Radio



*(broaden audience beyond loyalists)*



### Multiscreen TV



*(make the 'big bet' on scale & growth)*

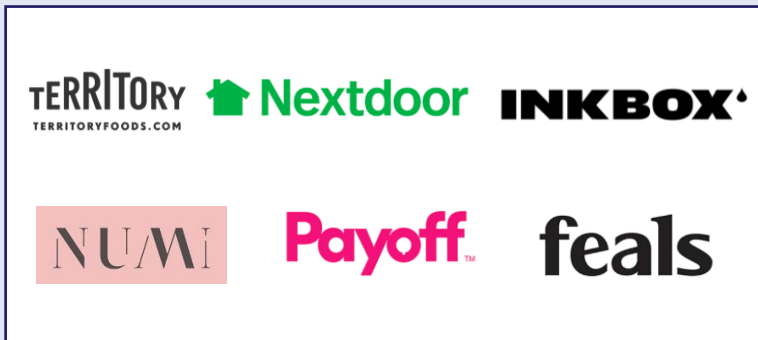
**DTC Brand Maturity**

# In 2016, The Time Between a DTC Brand's First Social Media Buy to Their First TV Spend **Was Roughly Eight Years**

**In Recent Years** - Brands Seemed to be **Accelerating Their Path to TV**

## Typical Direct-to-Consumer Brand Advertising Evolution

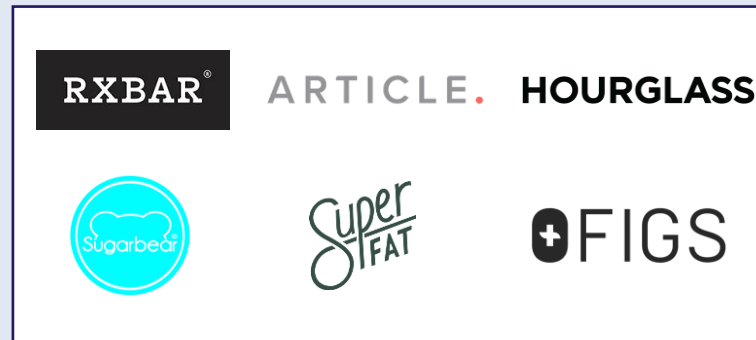
### Social Media



*(establish customer base)*



### Podcasts, Out-of-Home, Satellite Radio



*(broaden audience beyond loyalists)*



### Multiscreen TV



*(make the 'big bet' on scale & growth)*

**DTC Brand Maturity**

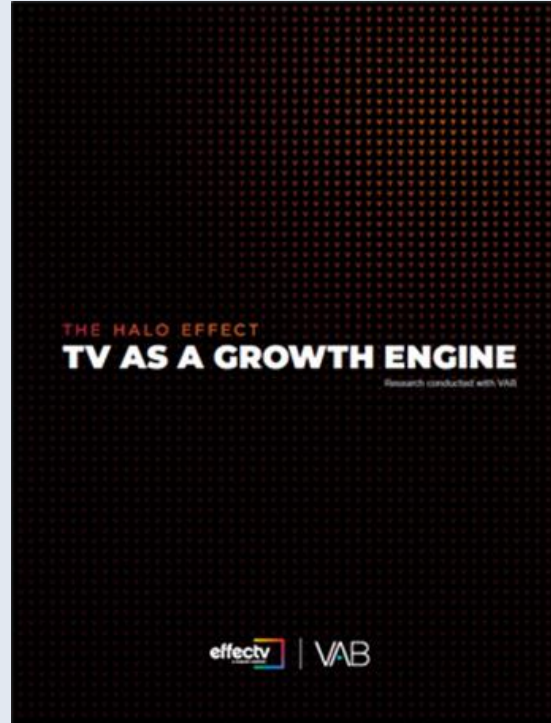
# We Analyzed **190 Brands** That Were **New-to-TV** Advertising Over a Four Year Period (2016-2020)

## 140 DTC Brands Analyzed:

3 Years or less: 40 Brands

4-7 Years: 60 Brands

8+ Years: 40 Brands



## 50 Non- DTC Brands Analyzed:

25 Brands < 20 Years

25 Brands > 20 Years

15 Product Categories

To Create Insights About TV's **Outcomes-Driving** Ability  
... **By Brand Life Stage**

# Website Traffic Was the Most Applicable & Most Relevant Outcomes-Driving Metric by Brand Life Stage – Analyzed Several Ways:







## 140 DTC Brands: New-to-TV Over Four Years



Less than 20 Years Old:



+ 21 Others

Over 20 Years Old:

**KitchenAid**



+ 21 Others

**50 Non-DTC Brands: New-to-TV  
Over Four Years**



# There are **Seven Primary Motivating Factors** Why Brands are **Accelerating** Their Path **to TV** *Earlier* in Their Life Stage:

## Availability & Accessibility

The digitization of supply chains and growth of ecommerce has rapidly expanded consumer access to products enabling brands to seek out the national and local scale of TV sooner

## Legitim�izer

TV creates, builds and enhances brand reputation and 'fame' while legitimizing their product through the connection with premium video programming and association with other brand name advertisers

## Targetability

Scalable data-driven targeting solutions such as addressable TV, VOD and data-enabled linear TV create efficiencies while programmatic enables extensions into platforms like Connected TV

## Full-Funnel Outcomes

Through greater measurement and enhanced attribution, TV has shown its ability to drive brand results through the funnel – awareness, consideration, intent and sales

## Inclusivity

Enhanced targeting through advanced TV solutions creates efficiencies which lowers the traditional cost of entry – therefore, business outcomes can be driven at all levels of TV investment

## Storytelling

The sight, sound and motion of 15/30/60-second spots on the big screen conveys brand identity and enables advertisers to engage the hearts and minds of consumers which further humanizes the brand

## Halo Effect

TV significantly improves the performance and ROI of all other digital channels such as search, display and digital video as well as a brand's online platforms

3 Years Old or Less:

purple TECOVAS

britbox Keeps  
CREATED BY BBC & ITV

W WalletHub Wag!

+ 34 Others

4-7 Years Old:

BOMBAS Calm

ZOLA THIRDLOVE

POSHMARK freshly

TOUCH OF MODERN

+ 53 Others

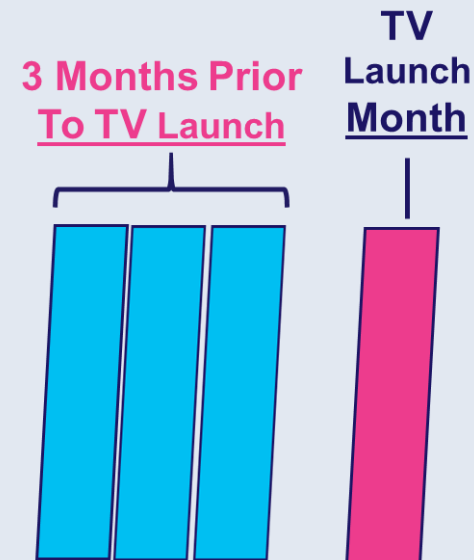
8+ Years Old:

grammarly CarGurus

Etsy WARBY PARKER

noom Tommy John

+ 34 Others



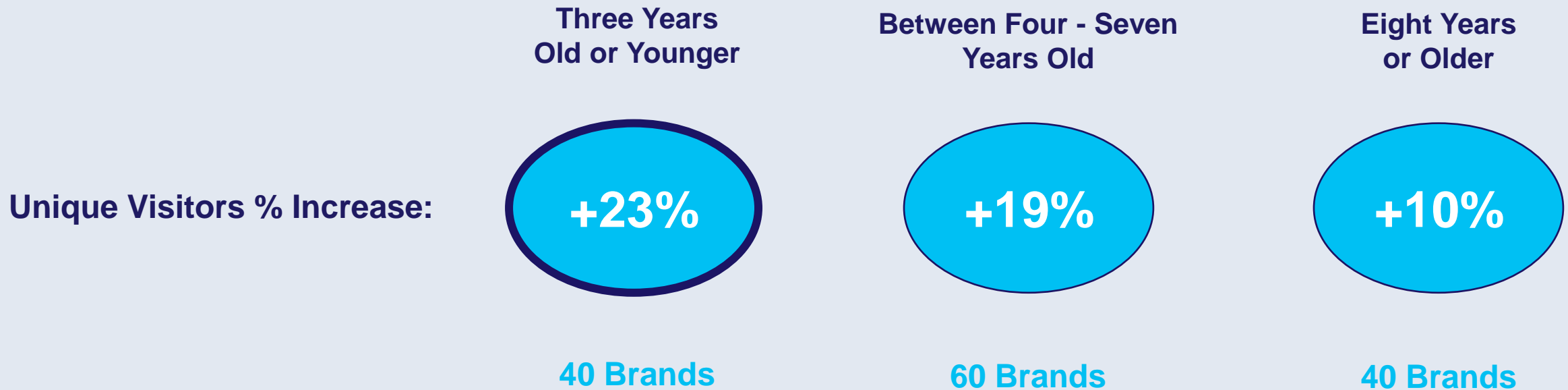
Let's Begin Diving into *Halo's* Insights...

2016

2020

# By Extending to New Audiences, DTC Brands Across All Life Stages Saw an Immediate, Double-Digit Increase in Website Traffic During TV Launch Month, with Younger Brands Seeing the Largest Lifts

## DTC Brands: TV Launch Month vs. Three-Month Average Prior To TV Average Website Unique Visitors





3 Years Old or Less:

purple TECOVAS

britbox Keeps  
CREATED BY BBC & ITV

W WalletHub Wag!

+ 34 Others

4-7 Years Old:

BOMBAS Calm

ZOLA THIRDLIVE

POSHMARK freshly

TOUCH OF MODERN

+ 53 Others

8+ Years Old:

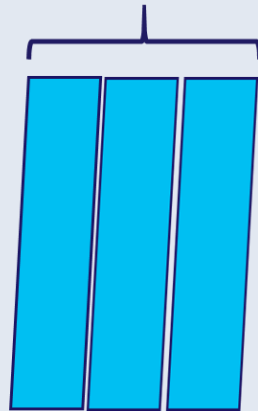
grammarly CarGurus

Etsy WARBY PARKER

noom Tommy John

+ 34 Others

3 Months Prior  
To TV Launch



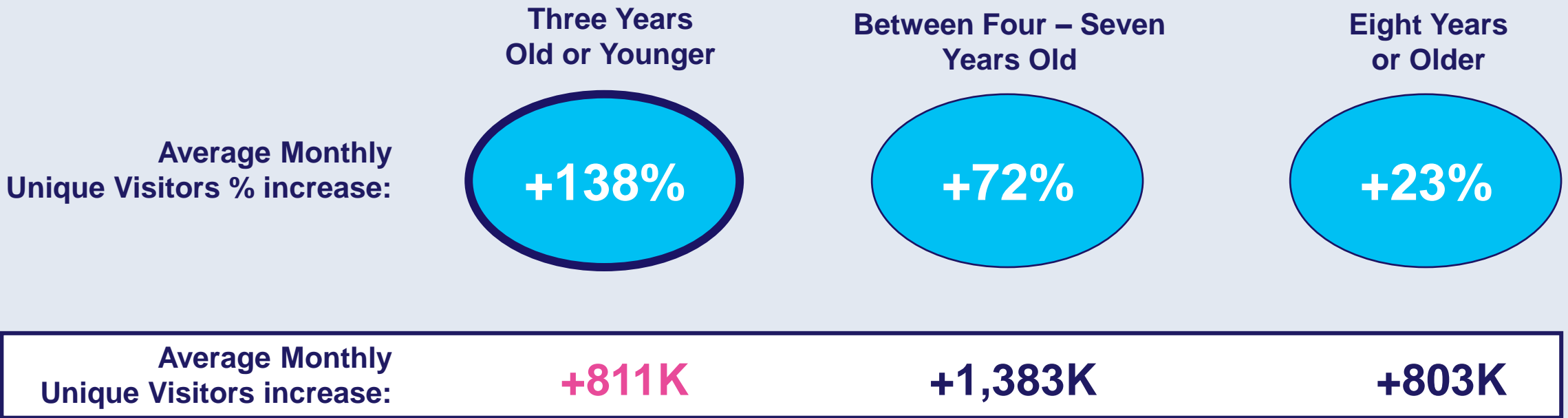
Monthly Average “When On TV” - Website Unique Visitors

2016

2020

# As DTC Brands Continue Advertising and Build a Sustained Presence on TV Younger Brands Saw Even Greater Lifts vs. Brands in Older Life Stages

DTC Brands: ‘When On TV’ Monthly Average vs. Three-Month Average Prior To TV  
Average Website Unique Visitors



# Individual DTC Brands with Significant **Web Traffic Spikes** Due to a Post-Launch Sustained Presence on TV (Brands 3 Years Old or Less)

DTC Brands: 'When On TV' Monthly Average vs. Three-Month Average Prior To TV  
Average Website Unique Visitors

3 Years Old or Less:

Prior to TV

"When On TV"

% Growth



890k

1,646k

+85%



858k

1,675k

+95%

# Individual DTC Brands with Significant **Web Traffic Spikes** Due to a Post-Launch Sustained Presence on TV (Brands 3 Years Old or Less)

DTC Brands: 'When On TV' Monthly Average vs. Three-Month Average Prior To TV  
Average Website Unique Visitors

3 Years Old or Less:

Prior to TV

“When On TV”

% Growth



1,767k

3,590k

+103%

# Individual DTC Brands with Significant **Web Traffic Spikes** Due to a Post-Launch Sustained Presence on TV (Brands 4-7 Years Old)

DTC Brands: 'When On TV' Monthly Average vs. Three-Month Average Prior To TV  
Average Website Unique Visitors

4-7 Years Old:

Prior to TV

"When On TV"

% Growth



552k

1,522k

+191%



14,356k

23,892k

+66%



# Individual DTC Brands with Significant **Web Traffic Spikes** Due to a Post-Launch Sustained Presence on TV (Brands 8 Years Old and Over)

DTC Brands: 'When On TV' Monthly Average vs. Three-Month Average Prior To TV  
Average Website Unique Visitors

8+ Years Old:

Prior to TV

"When On TV"

% Growth



2,164k

5,545k

+156%



830k

3,546k

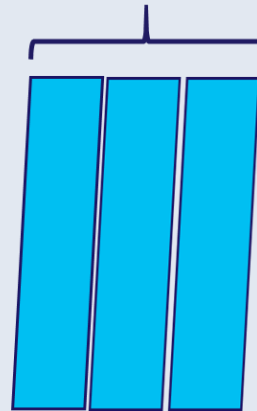
+327%

**DTC Health/Wellness & Personal Care - 20 Brands**

**DTC Home Goods & Services - 12 Brands**

**DTC Online Delivery Services & Meal Kit Subscriptions - 8 Brands**

**3 Months Prior  
To TV Launch**



**Monthly Average “When On TV” - Website Unique Visitors**

**2016**

**2020**

# DTC Health/Wellness & Personal Care: Of Brands Continuing TV After Launch, Younger Brands Saw Even Greater Lifts in Site Traffic vs. Older Brands

## DTC Health/Wellness & Personal Care Brands: 'When On TV' Monthly Average vs. Three-Month Average Prior To TV Average Website Unique Visitors

### 20 Brands

Three Years  
Old or Younger

+373%

Between Four - Seven  
Years Old

+84%

Eight Years  
or Older

+96%

Average Monthly  
Unique Visitors % increase:



# DTC Home Goods & Services: Of Brands Continuing TV After Launch, Younger Brands Saw Even Greater Lifts in Site Traffic vs. Older Brands

## DTC Home Goods & Services Brands: 'When On TV' Monthly Average vs. Three-Month Average Prior To TV

12 Brands

Three Years  
Old or Younger

Between Four - Seven  
Years Old

Eight Years  
or Older

Average Monthly  
Unique Visitors % increase:

+157%

+24%

+20%

purple



MODSY

ARTICLE.

8  
EIGHT  
SLEEP

Grove  
COLLABORATIVE

hayneedle



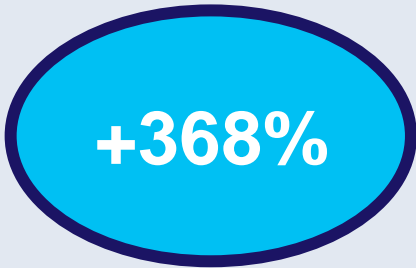
# DTC Online Delivery Services & Meal Kit Subscriptions: Of Brands Continuing TV After Launch, Younger Brands Saw Greater Lifts in Site Traffic vs. Older Brands

Online Delivery Services & Meal Kit Subscriptions Brands:  
‘When On TV’ Monthly Average vs. Three-Month Average Prior To TV

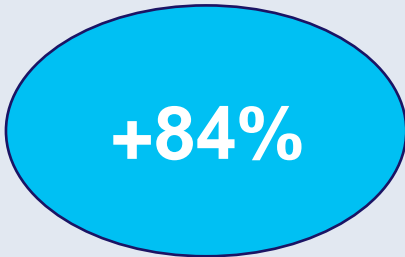
8 Brands

Average Monthly  
Unique Visitors % increase:

Three Years  
Old or Younger



Between Four - Seven  
Years Old



SUN BASKET

MARLEY SPOON



Postmates



DOORDASH





# What About DTCs Using “Test & Learn” Approach on TV... That Doubled-Down on TV After Launch Month?

35 Brands



# Many DTCs Began with “Test and Learn” Level TV Saw Results Justifying Big Boosts in Spending - 35 Brands Doubled Their Launch Month Ad Spend

## DTC Brands That Increased Their TV Investment Significantly After Launch

Average Website Unique Visitors vs. Three-Month Average Prior To TV

35 Brands

Unique Visitors % increase:

TV Launch Month



‘When On TV’  
Monthly Average



Unique Visitors increase:

+225K

+1,217K

# Many DTCs Began with “Test and Learn” Level TV Saw Results Justifying Big Boosts in Spending - 35 Brands Doubled Their Launch Month Ad Spend

## DTC Brands That Increased Their TV Investment Significantly After Launch

Average Website Unique Visitors vs. Three-Month Average Prior To TV

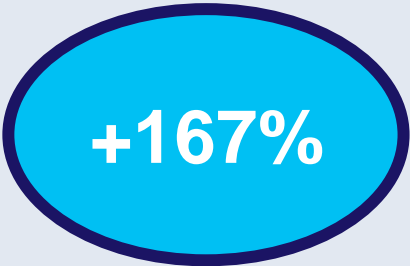
chime®

Unique Visitors % increase:

TV Launch Month



‘When On TV’  
Monthly Average



Unique Visitors increase:

+419K

+2,543K

3 Years Old or Less:

purple TECOVAS

britbox Keeps  
CREATED BY BBC & ITV

W WalletHub Wag!

+ 34 Others

4-7 Years Old:

BOMBAS Calm

ZOLA THIRDLLOVE

POSHMARK freshly

TOUCH OF MODERN

+ 53 Others

8+ Years Old:

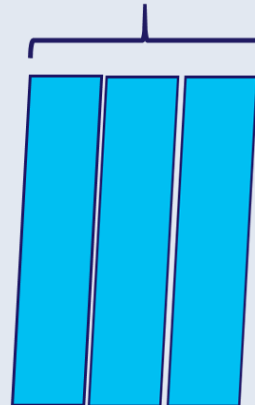
grammarly CarGurus

Etsy WARBY PARKER

noom Tommy John

+ 34 Others

3 Months Prior  
To TV Launch



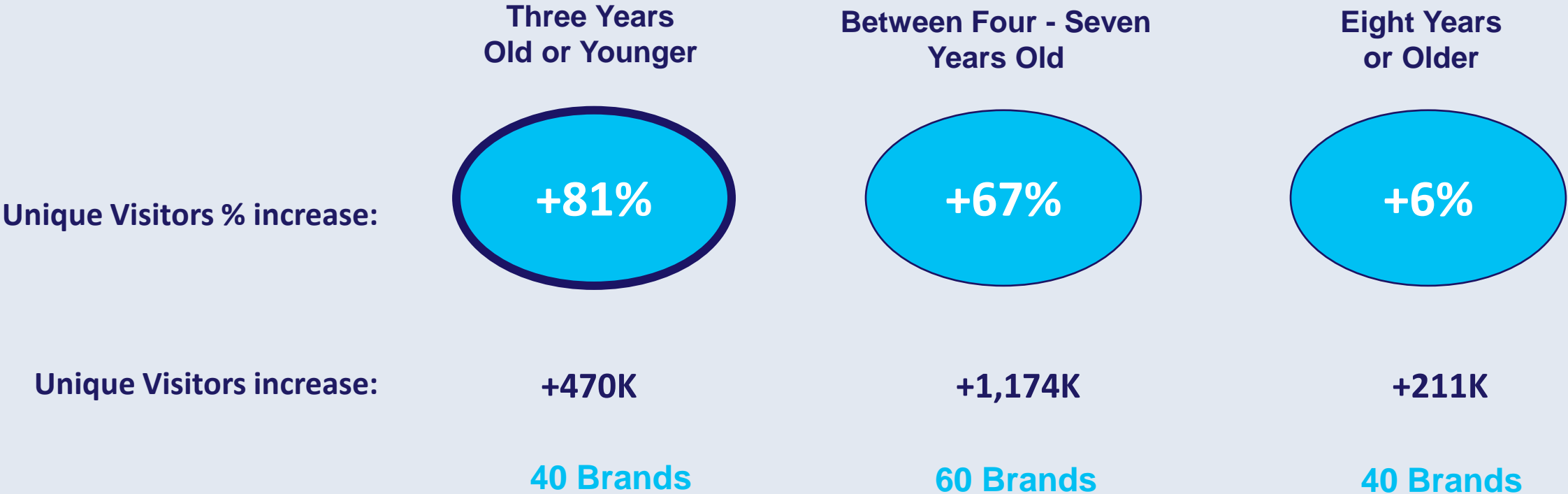
Monthly Average “When Not On TV” - Website Unique Visitors

2016

2020

# Another Part of the Halo Effect: DTCs Committed to TV Continued to Reap Traffic-Driving Benefits - Even When They Are **Not on Air**

DTC Brands: ‘When Not On Air’ After TV Launch  
Monthly Average vs. Three-Month Average Prior To TV



# Another Part of the Halo Effect: DTCs Committed to TV Continued to Reap Traffic-Driving Benefits - Even When They Are **Not on Air**

DTC Brands: ‘When Not On TV’ Monthly Average vs. Three-Month Average Prior To TV  
Average Website Unique Visitors

3 Years Old or Less:

Prior to TV

“When Not On TV”

% Growth

zelle®

1,980k

3,649k

+84%

stockX

1,679k

3,405k

+103%



## 140 DTC Brands: What About Ad Investment Trends?





# To Establish Themselves and Challenge Category Incumbents, Younger DTC Brands are **Spending More Aggressively** and **Advertising More Consistently**, Which Has Resulted In a **Greater ROI**

## DTC Brands' Average TV Activity Four-Year Period: June 2016 – June 2020

	<u>Three Years Old or Younger</u>	<u>Between Four – Seven Years Old</u>	<u>Eight Years or Older</u>
Average Total TV Spend:	\$31.3 MM	\$22.8 MM	\$21.0 MM
Average Monthly TV Spend (‘When On TV’):	\$1.8 MM	\$1.3 MM	\$1.3 MM
Average # of Active TV Months:	<u>18</u>	<u>14</u>	<u>13</u>
	40 Brands	60 Brands	40 Brands

# Across All Life Stages, **Performance-Obsessed DTCs** Reinvested in TV... As Successful Campaign Launch Transitioned to Rising Outcomes Performance - **by Committing to TV**

## DTC Brands' Average TV Spend: Launch vs. Post-Launch

Four-Year Period: June 2016 – June 2020

Average TV Launch Month:

Average Monthly TV Spend  
(‘When On TV’ After Launch Month):

Average % Difference:

Three Years Old  
or Younger

**\$1.0 MM**

**\$1.8 MM**

**+78%**

**40 Brands**

Between Four – Seven  
Years Old

**\$0.9 MM**

**\$1.4 MM**

**+50%**

**60 Brands**

Eight Years  
or Older

**\$1.0 MM**

**\$1.2 MM**

**+20%**

**40 Brands**

Less than 20 Years Old:



+ 21 Others

Over 20 Years Old:

**KitchenAid**



+ 21 Others

**50 Non-DTC Brands: New-to-TV  
Over Four Years**



Less than 20 Years Old:



+ 21 Others

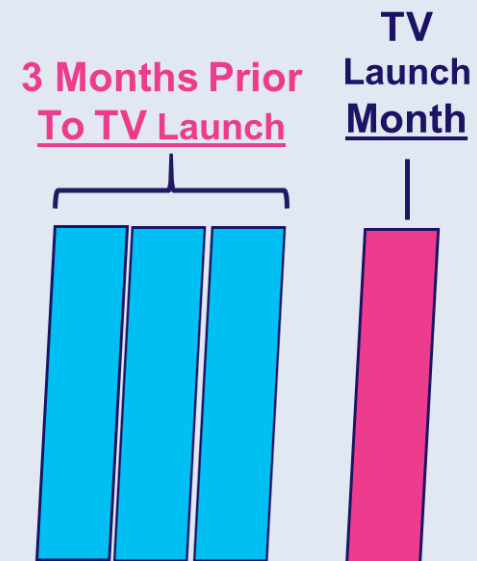
Over 20 Years Old:

**KitchenAid**



**Guardian**

+ 21 Others



2016

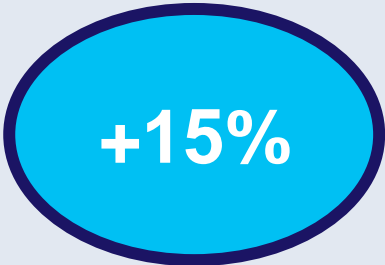
2020

# Non-DTC Brands Across Each Life Stage Saw Double-Digit Increases in Website Traffic at Launch, with Younger Brands Seeing Slightly Higher Lifts

## Non-DTC Brands: TV Launch Month vs. Three-Month Average Prior To TV Average Website Unique Visitors

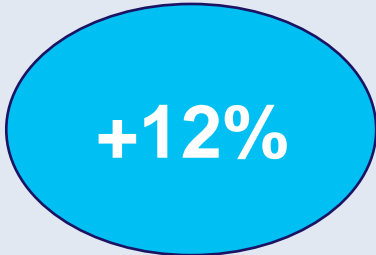
Unique Visitors % increase:

Under Twenty  
Years Old



25 Brands

Over Twenty  
Years Old



25 Brands

Less than 20 Years Old:



+ 21 Others

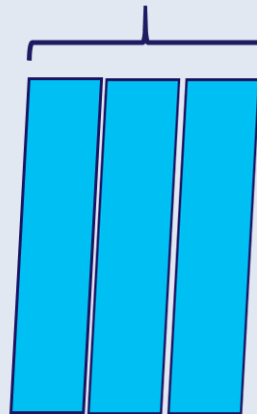
Over 20 Years Old:

**KitchenAid**



+ 21 Others

3 Months Prior  
To TV Launch



Monthly Average “When On TV” - Website Unique Visitors

2016

2020

# For the Non-DTCs: Earlier TV Advertisers Saw Better Results as TV Drove New Customers to Their Brand's Websites Over Time

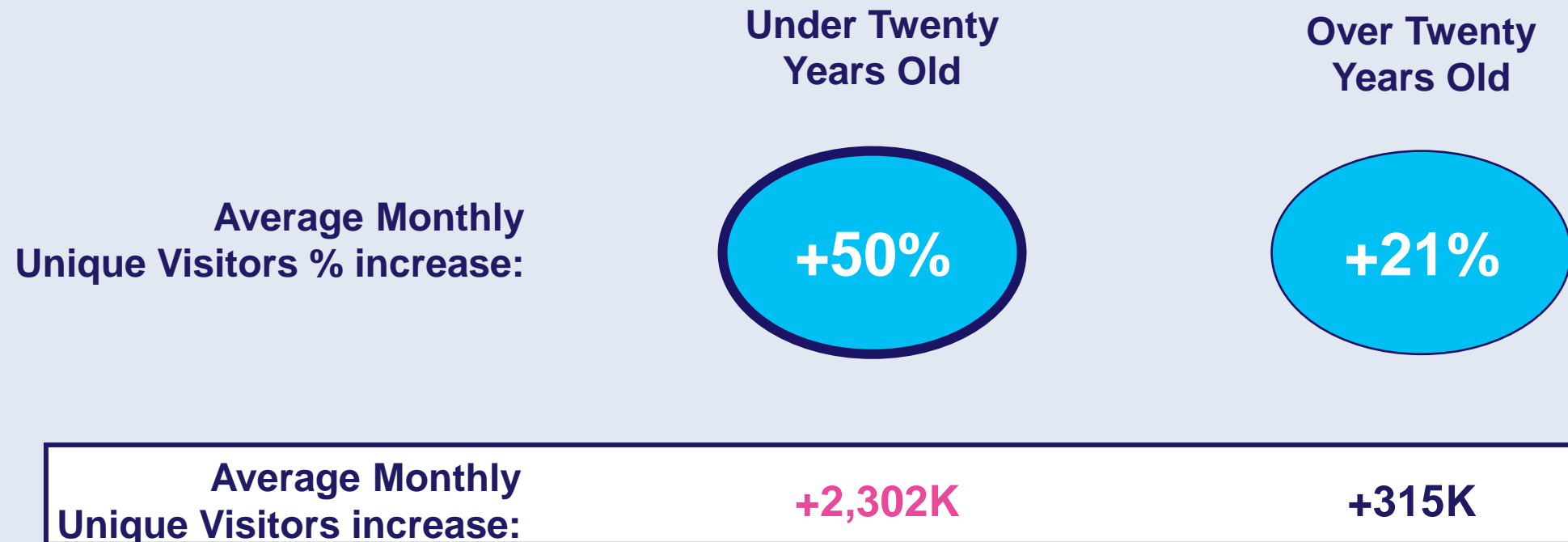
## Non-DTC Brands: 'When On TV' Monthly Average vs. Three-Month Average Prior To TV





# For the Non-DTCs: Earlier TV Advertisers Saw Better Results as TV Drove New Customers to Their Brand's Digital Storefronts

## Non-DTC Brands: 'When On TV' Monthly Average vs. Three-Month Average Prior To TV



# For the Non-DTCs: Earlier TV Advertisers Saw Better Results as TV Drove New Customers to Their Brand's Websites Over Time

Non-DTC Brands: 'When On TV' Monthly Average vs. Three-Month Average Prior To TV  
Average Website Unique Visitors

20 Years Old or Less:

Prior to TV

"When On TV"

% Growth

BLUE NILE.

486k

1,312k

+170%

 paycom®

1,133k

2,352k

+108%

# There Were Plenty of Examples Where “Older” Brands That Were New to TV Saw Website Traffic **Saw Spikes of New Customers Driven By TV**

## Non-DTC Brands: ‘When On TV’ Monthly Average vs. Three-Month Average Prior To TV Average Website Unique Visitors

### 20 Years Old or More:

Prior to TV

“When On TV”

% Growth



6,850k

11,876k

+73%

# Non-DTC Home Goods & Services: The **Earlier** That Brands Turn to TV, the **Better the Results** - Driving New Customers to the Brand's Digital Storefront

## Non-DTC Home Goods & Services Brands: 'When On TV' Monthly Average vs. Three-Month Average Prior To TV Average Website Unique Visitors

Average Monthly  
Unique Visitors % increase:

Under Twenty  
Years Old

**+268%**

Over Twenty  
Years Old

**+36%**



Instant Pot



LOVESAC

HOBBY  
LOBBY

KitchenAid®

# What About Non-DTC Brands Using “Test & Learn” on TV... That Doubled-Down on TV After Launch Month?



# Many Non-DTCs Began with “Test and Learn” Level TV Saw Results Justifying Big Boosts in Spending - 15 Brands Doubled After Their Launch

## Non-DTC Brands That Increased Their TV Investment Significantly After Launch

Average Website Unique Visitors vs. Three-Month Average Prior To TV

15 Brands

Unique Visitors % increase:

TV Launch  
Month

+20%

‘When On TV’  
Monthly Average

+47%

Unique Visitors increase:

+321K

+770K

Less than 20 Years Old:



+ 21 Others

Over 20 Years Old:

**KitchenAid**



+ 21 Others

THE HALO EFFECT  
**TV AS A GROWTH ENGINE**  
Research conducted with VAB

effectv | VAB

3 Months Prior  
To TV Launch

TV  
Launch  
Month



## 50 Non-DTC Brands: Many More Insights in *Halo*

Monthly Average “When On TV” - Website Unique Visitors

Monthly Average “When Not On TV” - Website Unique Visitors

Monthly Avg. From Launch Through June 2020 – Website Unique Visitors

2016

2020



# Today's *Halo* - Insights About TV's Outcomes-Driving Ability... By Brand Life Stage

1 Beginning TV *Early* in a Brand's History Creates a Sustainable Competitive Advantage

# Today's *Halo* - Insights About TV's Outcomes-Driving Ability... By Brand Life Stage

- 1 Beginning TV *Early* in a Brand's History Creates a Sustainable Competitive Advantage
- 2 No Brand is Too Young to Benefit From TV - DTC and Non-DTC Brands Across all Life Stages See an Immediate Double-Digit Increase in Website Traffic At Launch

# Today's *Halo* - Insights About TV's Outcomes-Driving Ability... By Brand Life Stage

- 1 Beginning TV *Early* in a Brand's History Creates a Sustainable Competitive Advantage
- 2 No Brand is Too Young to Benefit From TV - DTC and Non-DTC Brands Across all Life Stages See an Immediate Double-Digit Increase in Website Traffic At Launch
- 3 Younger Brands see the Largest Impact & Halo Effect From a Sustained Presence on TV

# Today's *Halo* - Insights About TV's Outcomes-Driving Ability... By Brand Life Stage

- 1 Beginning TV *Early* in a Brand's History Creates a **Sustainable Competitive Advantage**
- 2 **No Brand is Too Young** to Benefit From TV - DTC and Non-DTC Brands Across all Life Stages See an **Immediate Double-Digit Increase** in Website Traffic At Launch
- 3 Younger Brands see the **Largest Impact & Halo Effect** From a **Sustained** Presence on TV
- 4 Younger Brands **Spend Aggressively** and Advertise More Consistently on TV... to Establish Their Name, Build Reputation, Develop Positive Perception & **Grow Share**

# Today's *Halo* - Insights About TV's Outcomes-Driving Ability... By Brand Life Stage

- 1 Beginning TV *Early* in a Brand's History Creates a **Sustainable Competitive Advantage**
- 2 **No Brand is Too Young** to Benefit From TV - DTC and Non-DTC Brands Across all Life Stages See an **Immediate Double-Digit Increase** in Website Traffic At Launch
- 3 Younger Brands see the **Largest Impact & Halo Effect** From a **Sustained** Presence on TV
- 4 Younger Brands **Spend Aggressively** and Advertise More Consistently on TV... to Establish Their Name, Build Reputation, Develop Positive Perception & **Grow Share**
- 5 Many Brands That Implement **Test & Learn** on TV See Results That **Justify Big Boosts** to Their TV Ad Budgets to **Drive Even Greater Business Outcomes**

# A Final Word on Those 60 DTC Brands New to US TV That Launched in (the Worst of COVID) in First Half 2020?



# By the End of 2020, the DTCs TV Ad Spend Had Passed \$4.8 Billion...

## US TV Ad Spend

250 DTCs-	\$4.3B
118 New DTCs-	\$0.5B
368 DTCs-	\$4.8B





# Add the *Other* Major US Analytics-Driven TV Ad Spender in 2020...

250 DTCs-	\$4.3B
118 New DTCs-	\$0.5B
368 DTCs-	\$4.8B
FANGAM-	\$2.7B
	\$7.5B





2014



75 'Pure Play'  
Internet Brands

2015



125  
Call-To-Action Brands

## VAB's *Seven-Year Obsession* with DTC (e-commerce) Brands Has Revealed Tight Corollaries Between:

**Multiscreen TV Ad Spend & Full-Funnel Outcomes**

2016



60 Mobile Apps

2017



35  
Category  
Disruptor Brands

2018



50  
Category  
Disruptor Brands

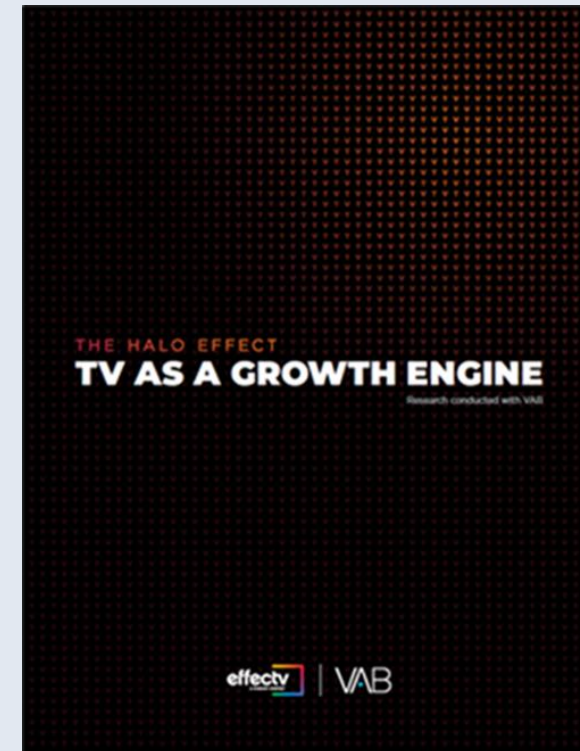
2019



125  
Category  
Disruptor (DTC)  
Brands

2020

190 Brands



# Get Immediate Access to the VAB Insights Library



**We've answered hundreds of marketers' questions.**

**Get Access** at **theVAB.com**

---

March 25 2021

***Thank You!***

